

## Course Communication

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We provide a variety of support resources in CS 106X to help you as much as possible with assignment, material, or other questions throughout the quarter. These include:

1. The LaIR, open 7PM to 11PM Sunday through Thursday in Tresidder,
2. The CLaIR (“Conceptual LaIR”), open at the same time and place as LaIR,
3. Dropping by office hours held by the instructor and Head TA,
4. Asking questions on Piazza (our course discussion board)
5. Emailing Nick, the instructor, Zachary, the Head TA, or your assigned section leader.

To help you make the most of these resources, we’ve compiled a list of common issues or questions that may come up throughout the quarter, and the best way to get help for each.

### **I have a bug in my code, or another question about my code.**

Go to the LaIR or stop by Nick or Zachary’s office hours! However, please *do not* post on Piazza or email the course staff with questions about your code, as they are oftentimes difficult to explain or troubleshoot remotely.

The LaIR is in the Tresidder Union first floor food court. It is staffed Sunday through Thursday 7PM-11PM to answer questions and help you with your code. Please note, however, that it is not the course staff’s responsibility to find and fix all of your bugs for you! They are there to help you narrow down what may be going wrong in your code and approach fixing it. Office hours serve a similar purpose.

### **I have a conceptual question about the course material.**

Go to the CLaIR, stop by either Nick or Zachary’s office hours, or post on Piazza! The CLaIR, or “Conceptual LaIR,” is a special signup queue at the LaIR for students with conceptual questions. It is staffed during the same time as LaIR. These could be questions about getting started on or approaching parts of an assignment, or questions about course material. However, because the CLaIR is meant for conceptual questions only, CLaIR helpers *cannot look at your code* (code included in course handouts or the book is fine).

Piazza is another resource for asking conceptual questions. Instead of emailing your Section Leader, the Head TA or the instructor, please post there, as we will be able to respond more quickly, and it will also help other students who might have a similar question.

**I have a course or administrative question.**

Post on Piazza, stop by office hours, or send us an email! If you have a question you would prefer not to ask publicly, your Section Leader is your primary personal course staff resource for answering questions via email. In particular, **only email the Head TA or instructor if you have a question that cannot be answered by your Section Leader.** For example, only the Head TA is able to grant extensions beyond your free late days.

**I am really excited about a topic in computer science.**

Come to office hours, find us on the street, talk to any Section Leaders! Your ever loving CS 106X staff would love to talk to you about computer science, what sorts of problems you could work on, or just plain old get to know you.