Internet Explorer (IE7, IE8 and IE9) Recommended Settings for Oracle Hyperion Products [ID 820892.1]

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Applies to:
Hyperion Planning - Version: 9.3.1.0.00 to 11.1.2.1.0.00 - Release: 9.3 to 11.1
Hyperion BI+ - Version: 9.3.0.0.00 to 11.1.2.1.0.00 [Release: 9.3 to 11.1]
Hyperion Essbase Administration Services - Version: 9.3.0.0.00 to 11.1.2.1.0.00 [Release: 9.3 to 11.1]
Hyperion Financial Management - Version: 9.2.1.0.00 to 11.1.2.0.00 [Release: 9.2 to 11.1]
Hyperion Financial Data Quality Management - Version: 9.2.0.0.00 to 11.1.2.1.0.00 [Release: 9.2 to 11.1]
Information in this document applies to any platform.

Goal

Some Internet Explorer versions discussed in this article are not compatible with certain releases of Oracle Hyperion products. For detailed information about version compatibility please see 1355881.1 - Enterprise Performance Management Products Compatibility with Internet Explorer (IE6, IE7, IE8 and IE9).

The following Internet Explorer settings should be applied in order for Oracle Hyperion Products to work correctly with Internet Explorer 7 (IE7), Internet Explorer 8 (IE8) or Internet Explorer 9 (IE9). The information in this document applies to the following Enterprise Performance Management products:

- Calculation Manager
- Data Relationship Management (DRM)
- Enterprise Performance Management Architect (EPMA)
- EPM Workspace
- Essbase Administration Services (EAS)
- Financial Data Quality Management (FDM)
- Financial Management (HFM)
- Financial Reporting
- Foundation Services
- Interactive Reporting
- Planning
- Shared Services
- Web Analysis

Action

1. Configure browser to check for new version every time user visits a page

   - Open Internet Explorer
   - Go to Tools > Internet options > General

       ![Image]

   - In "Browsing history" section click on "Settings" button and then select "Every time I visit the webpage" option

       ![Image]

   - Click OK, then Apply.

2. Disable default pop-up blocking

   - Open Internet Explorer
• Go to Tools > Internet options > Privacy tab

- Uncheck "Turn on Pop-up Blocker"

3. Add Workspace URL to trusted sites

• Open Internet Explorer
• Go to Tools > Internet options > Security tab

- Select "Trusted sites" from "Select a zone to view or change security settings" window, then click on "Sites" button.

- Type your workspace URL in form http://workspacename:portnumber in "Add this website to the zone"
• Uncheck "Require server verification (https:) for all sites in this zone"
• Click Add, then Close.
• Click OK and Apply.

4. Minimize security setting for trusted sites

• Open Internet Explorer
• Go to Tools > Internet options > Security tab
• Select "Trusted sites" from "Select a zone to view or change security settings" window

- Select custom level

- From "Reset to:" list select "Low"
• Click OK
• Click Apply, then OK
5. Customize security settings
   • Open Internet Explorer
   • Go to Tools > Internet options > Security Tab
   • Select zone containing your Oracle Hyperion servers and click on "Custom level..." button
   • In "Miscellaneous" section enable options "Access data sources across domains" and "Allow script-initiated windows without size or position constraints"
   • In "ActiveX controls and plug-ins" section enable "Run ActiveX controls and plug-ins" and "Script ActiveX controls marked safe for scripting".

6. Enable option "Always allow session cookies".
   • Open Internet Explorer
   • Go to Tools > Internet options > Privacy Tab > Advanced. Check the "Override automatic cookie handling", accept the first and third party cookies and check the "Always allow sessio

7. Only for SSL enabled environments: Disable option "Do not save Encrypted Pages to Disk".
   • Open Internet Explorer
   • Go to Tools > Internet options > Advanced Tab. In "Security" section uncheck the option "Do not save Encrypted Pages to Disk".

8. Disable option "Enable Native XMLHTTP". This setting is recommended only for customers using HFM 9.3.1 or older with IE 7. If you are using version 11.1.1.x of EPM product option should be enabled.
   • Open Internet Explorer
   • Go to Tools > Internet options > Advanced Tab. In "Security" section uncheck the option "Enable Native XMLHTTP".

References
NOTE:1355681.1 - Enterprise Performance Management Products Compatibility with Internet Explorer ( IE6, IE7, IE8 and IE9)

Related Products
- Middleware > Business Intelligence > Hyperion Query & Reporting > Hyperion BI+
- Middleware > Enterprise Performance Management > Planning > Hyperion Planning
- Middleware > Enterprise Performance Management > Essbase > Hyperion Essbase Administration Services
- Middleware > Enterprise Performance Management > Financial Management > Hyperion Financial Management

Keywords
DATA QUALITY MANAGEMENT; DYNAMIC ADV BEST PRACTICES; DYNAMIC ADV OVERVIEW; DYNAMIC ADV TROUBLESHOOT; EPMA; ESSBASE; FDM; FINANCIAL DATA MANAGEMENT; FINANCIAL REPORTING; HFM; HYPERION FINANCIAL MANAGEMENT; IE 7; IE 8; IE7; IE8; IE9; INSTALL & CONFIGURE; INTERNET EXPLORER 9; QUALITY WORKSPACE

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