

# Collaborative Filtering: Models and Algorithms

Andrea Montanari

Jose Bento, Yash Deshpande, Adel Javanmard, Raghunandan Keshavan, Sewoong Oh,  
Stratis Ioannidis, Nadia Fawaz, Amy Zhang  
Stanford University, Technicolor

September 15, 2012

# Problem statement

Given data on the activity of a set of users, provide personalized recommendations to users X, Y, Z,...

# Example

## Today's Recommendations For You

Here's a daily sample of items recommended for you. Click here to [see all recommendations](#).

Page 1 of 35



Probabilistic Graphical Models:... (Hardcover) by Daphne Koller  
★★★★★ (4) \$74.90  
Fix this recommendation



Elements of Information Theory... (Hardcover) by Thomas M. Cover  
★★★★★ (27) \$80.51  
Fix this recommendation



Networks: An Introduction (Hardcover) by Mark Newman  
★★★★★ (3) \$70.10  
Fix this recommendation



The Elements of Statistical Learning... (Hardcover) by Trevor Hastie  
★★★★★ (45) \$62.32  
Fix this recommendation



Bayesian Data Analysis, Second... (Hardcover) by Andrew Gelman  
★★★★★ (16) \$62.41  
Fix this recommendation

Andrea, Welcome to Your Amazon.com (If you're not Andrea Montanari, click here.)

Page 5 of 35 (Start over)

## Today's Recommendations For You

Here's a daily sample of items recommended for you. Click here to [see all recommendations](#).



Large-Scale Inference: Empirical Bayes Methods for Big Data (Hardcover) by Bradley Efron  
★★★★★ (2) \$59.31  
Fix this recommendation



Sesame Street - Fiesta! DVD ~ Celia Cruz  
★★★★★ (58) \$8.49  
Fix this recommendation



Introducing Monte Carlo Methods with R (Paperback) by Christian P. Robert  
\$52.25  
Fix this recommendation

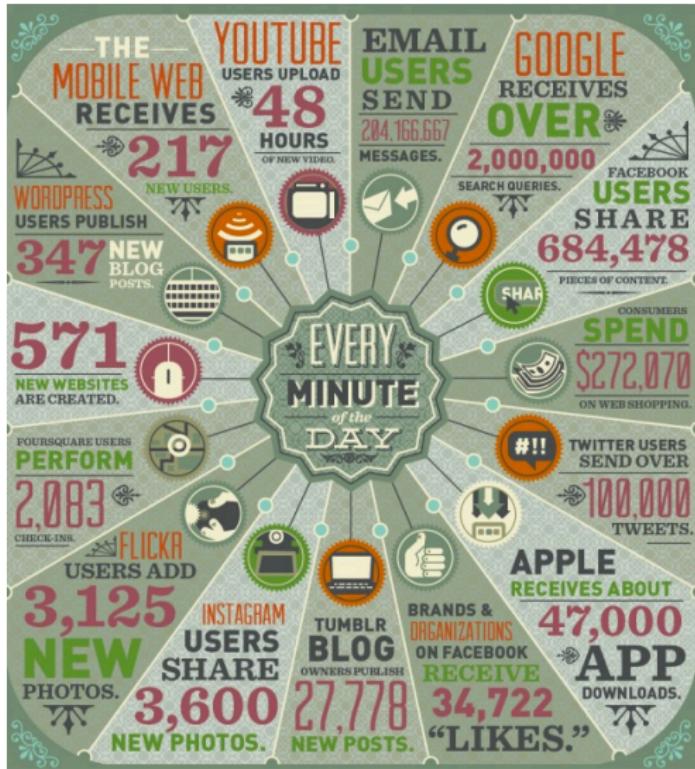


Maple Teether  
★★★★★ (9) \$13.45  
Fix this recommendation



Data Manipulation with R (Use R!) (Paperback) by Phil Spector  
★★★★★ (15) \$46.83  
Fix this recommendation

# An obviously useful technology



# An obviously useful technology

Amazon.com - Today's Deals | Gift Cards | Help

The All-New Kindle Fire HD

Hello, Sign In Your Account | Cart | Wish List

Shop by Department ▾

Search All montanari Go

Choose a Department ▾ to enable sorting

Department Books

- Contemporary Literature & Fiction
- Action & Adventure Fiction
- Thrillers
- Mysteries
- Police Procedurals

Kindle Store

- Contemporary Fiction
- Fiction
- Mystery & Thrillers
- Police Procedurals
- Suspense Thrillers

+ See All 14 Departments

Shipping Option (where applicable)

Free Super Saver Shipping

Listmania!

RosieVelt's Mystery List: A List by RosieVelt

"montanari"

Showing 1 - 16 of 1,755 Results

**Echo Man** by Richard Montanari (Sep 1, 2011)  
\$6.99 new (15 offers) | \$0.44 used (37 offers)

**The Echo Man: A Novel of Suspense** (Jessica Balzano and Kevin Byrne) by Richard Montanari (Sep 19, 2011)  
\$4.99 Kindle Edition  
Auto-delivered wirelessly

**Killing Room** by Richard Montanari (Feb 1, 2012)  
\$14.72 used (9 offers)

**Violet Hour** by Richard Montanari (Dec 1, 2010)  
\$0.02 used (53 offers)

Books: See all 743 items

Books: See all 33 items

Books: See all 743 items

Books: See all 743 items

# Outline

- 1 A model
- 2 Algorithms and accuracy
- 3 Challenge #1: Privacy
- 4 Challenge #2: Interactivity
- 5 Conclusion

A model

# Setting

Users :  $i \in \{1, 2, \dots, m\}$

Movies :  $j \in \{1, 2, \dots, n\}$

When user  $i$  watches movie  $j$ , she enters her rating  $R_{ij}$ .

Want to predict ratings for missing pairs.

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Movies :  $j \in \{1, 2, \dots, n\}$

When user  $i$  watches movie  $j$ , she enters her rating  $R_{ij}$ .

Want to predict ratings for missing pairs.

# Linear regression model

Movie  $j$

$$v_j = (\text{genre}; \text{ main actor}; \text{ supporting actor}; \text{ year}; \dots) \in \mathbb{R}^r$$

$$R_{ij} \sim c_i + \langle u_i, v_j \rangle + \epsilon_{ij}$$

Want: User parameters vector  $u_i$

# Linear regression model

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# Linear regression model

Movie  $j$

$$v_j = (\text{genre}; \text{ main actor}; \text{ supporting actor}; \text{ year}; \dots) \in \mathbb{R}^r$$

$$R_{ij} \sim \alpha + \langle u_i, v_j \rangle + \epsilon_{ij}$$

Want: User parameters vector  $u_i$

# Least squares

$$u_i = \arg \min_{x_i \in \mathbb{R}^r} \left\{ \sum_{j \in \text{WatchedBy}(i)} \left( R_{ij} - \langle x_i, v_j \rangle \right)^2 \right\}$$

# Ridge regression

$$u_i = \arg \min_{x_i \in \mathbb{R}^r} \left\{ \sum_{j \in \text{WatchedBy}(i)} \left( R_{ij} - \langle x_i, v_j \rangle \right)^2 + \lambda \|x_i\|^2 \right\}$$

- ▶ How do we construct the  $v_j$ 's?
- ▶ Ad hoc definitions are not suited to recommendation!

# Ridge regression

$$u_i = \arg \min_{x_i \in \mathbb{R}^r} \left\{ \sum_{j \in \text{WatchedBy}(i)} \left( R_{ij} - \langle x_i, v_j \rangle \right)^2 + \lambda \|x_i\|^2 \right\}$$

- ▶ How do we construct the  $v_j$ 's?
- ▶ Ad hoc definitions are not suited to recommendation!

# If I knew the users' feature vectors

$$R_{ij} \sim \langle u_i, v_j \rangle + \epsilon_{ij}$$

$$v_j = \arg \min_{y_j \in \mathbb{R}^r} \left\{ \sum_{i \in \text{Watched}(j)} \left( R_{ij} - \langle u_i, y_j \rangle \right)^2 + \lambda \|y_j\|^2 \right\}$$

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# Everything together

$$u_i = \arg \min_{x_i \in \mathbb{R}^r} \left\{ \sum_{j \in \text{WatchedBy}(i)} \left( R_{ij} - \langle x_i, v_j \rangle \right)^2 + \lambda \|x_i\|^2 \right\}$$
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Minimize ( $E = \text{Watched}$ )

$$F(X, Y) = \sum_{(i,j) \in E} \left( R_{ij} - \langle x_i, y_j \rangle \right)^2 + \lambda \sum_{i=1}^m \|x_i\|_2^2 + \lambda \sum_{j=1}^n \|y_j\|_2^2$$

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# Objective function

Minimize ( $E = \text{Watched}$ )

$$\begin{aligned} F(X, Y) &= \sum_{(i,j) \in E} \left( R_{ij} - \langle x_i, y_j \rangle \right)^2 + \lambda \sum_{i=1}^m \|x_i\|_2^2 + \lambda \sum_{j=1}^n \|y_j\|_2^2 \\ &\equiv \|\mathcal{P}_E(R - XY^\top)\|_F^2 + \lambda \|X\|_F^2 + \lambda \|Y\|_F^2 \end{aligned}$$

$$\mathcal{P}_E(A) = \begin{cases} A_{ij} & \text{if } (i, j) \in E, \\ 0 & \text{otherwise} \end{cases}$$

$$X^\top = [x_1 | x_2 | \cdots | x_m]$$

$$Y^\top = [y_1 | y_2 | \cdots | y_n]$$

## Objective function

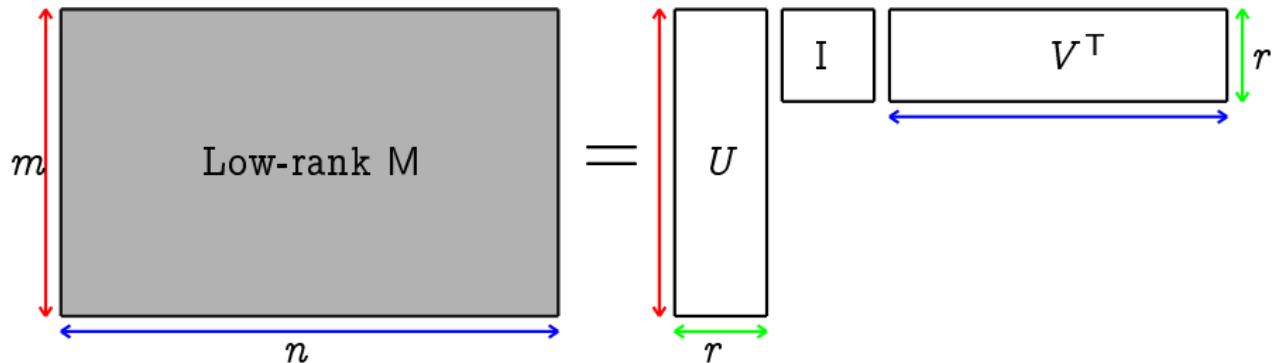
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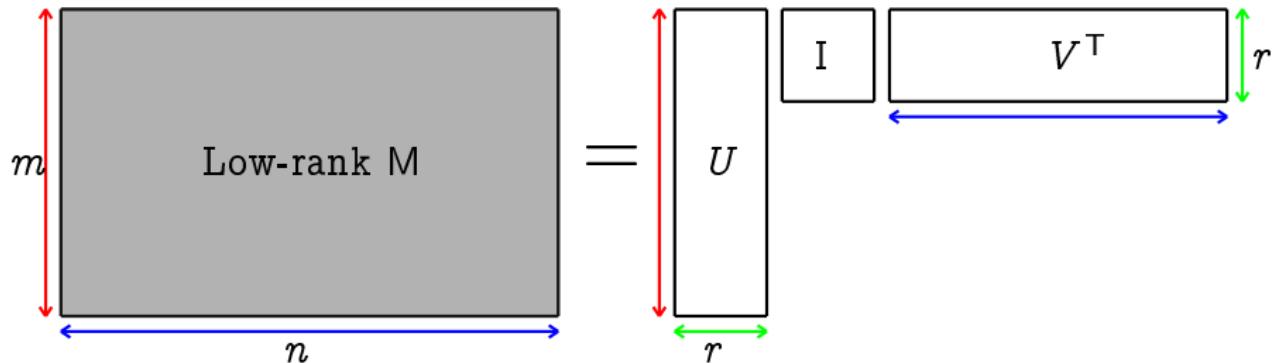
# Low rank structure



1. Low-rank matrix  $M$
2.  $R = M + Z$
3. Observed subset  $E$

$$\mathcal{P}_E(R)_{ij} = \begin{cases} M_{ij} + Z_{ij} & \text{if } (i, j) \in E, \\ 0 & \text{otherwise.} \end{cases}$$

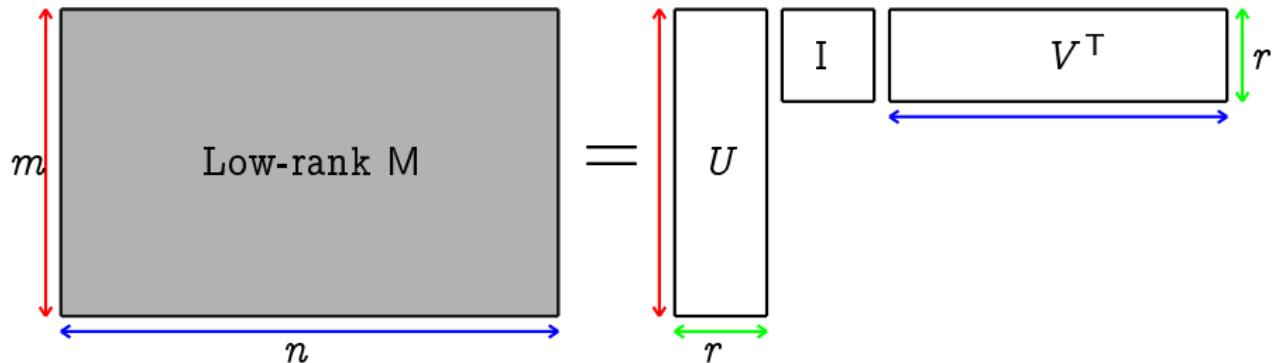
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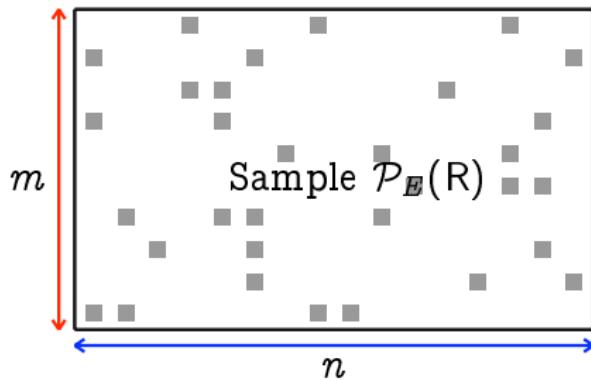
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## Algorithms and accuracy

# Questions

- ▶ How do we minimize  $F(X, Y)$ ?
- ▶ What prediction accuracy?  $(RMSE = \|\mathbf{M} - \hat{\mathbf{M}}\|_F / \sqrt{mn})$

# How do we minimize $F(X, Y)$ ?

- ▶ Spectral methods.
- ▶ Gradient method. [Srebro, Rennie, Jaakkola, 2003]
- ▶ Convex relaxations. [Fazel, Hindi, Boyd, 2001]

## Spectral method (for simplicity $\lambda = 0$ )

Replace

$$\begin{aligned} F(X, Y) &= \|\mathcal{P}_E(R - XY^T)\|_F^2 \\ &= \|\mathcal{P}_E(XY^T)\|_F^2 - 2\langle \mathcal{P}_E(R), XY^T \rangle + \text{const.} \end{aligned}$$

with ( $p = |E|/mn$  fraction of observed entries)

$$\begin{aligned} \tilde{F}(X, Y) &= p \|XY^T\|_F^2 - 2\langle \mathcal{P}_E(R), XY^T \rangle + \text{const} \\ &= p \left\| XY^T - \frac{1}{p} \mathcal{P}_E(R) \right\|_F^2 \end{aligned}$$

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# Spectral method (for simplicity $\lambda = 0$ )

Minimize

$$\tilde{F}(X, Y) = \left\| XY^T - \frac{1}{p} \mathcal{P}_E(R) \right\|_F^2$$

Solved by SVD

$$\mathcal{P}_E(R) = XSY^T \Rightarrow \hat{M} = \frac{1}{p} X_{m \times r} (S)_{r \times r} Y_{n \times r}^T$$

# Spectral method (for simplicity $\lambda = 0$ )

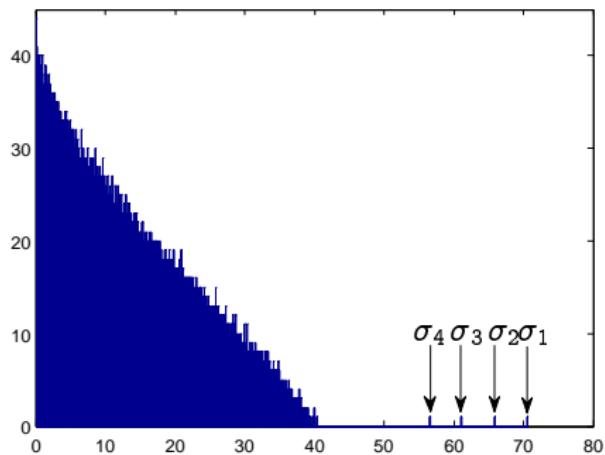
Minimize

$$\tilde{F}(X, Y) = \left\| XY^T - \frac{1}{p} \mathcal{P}_E(R) \right\|_F^2$$

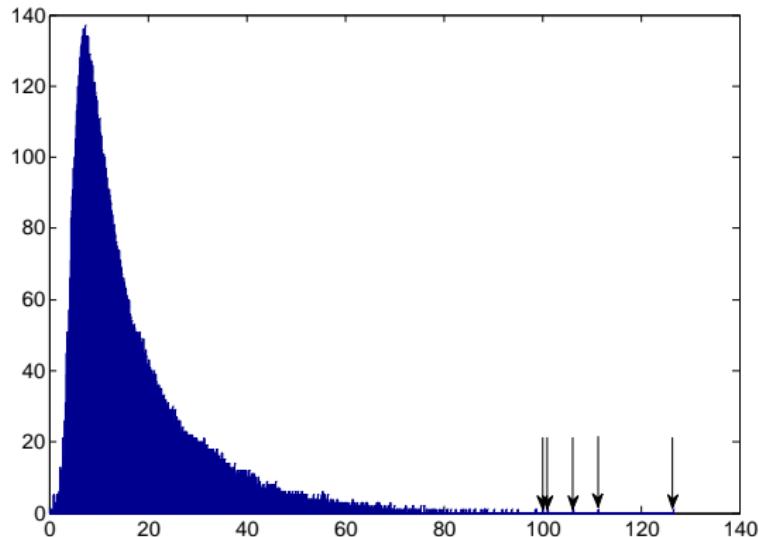
Solved by SVD

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Random matrix  $r = 4$ ,  $m = n = 10000$ ,  $p = 0.0012$



# Netflix data (trimmed)



RMSE  $\approx 0.99$

# Accuracy guarantees

Theorem (Keshavan, M, Oh, 2009)

Assume  $|M_{ij}| \leq M_{\max}$ . Then, w.h.p., rank- $r$  projection achieves

$$\text{RMSE} \leq C M_{\max} \sqrt{nr/|E|} + C' \|Z^E\|_2 n \sqrt{r/|E|}.$$

E.g. Gaussian noise:  $C''(1 + \sigma_z) \sqrt{r n/|E|}$   
[Improves over Achlioptas-McSherry 2003]

# Gradient descent

$$F(X, Y) = \sum_{(i,j) \in E} \left( R_{ij} - \langle x_i, y_j \rangle \right)^2 + \lambda \sum_{i=1}^m \|x_i\|_2^2 + \lambda \sum_{j=1}^n \|y_j\|_2^2$$

Update rule: ( $\gamma$  = 'learning rate')

$$\begin{aligned} x_i &\leftarrow (1 - \lambda\gamma)x_i + \gamma \sum_{j \in \text{WatchedBy}(i)} \left( R_{ij} - \langle x_i, y_j \rangle \right) y_j \\ y_j &\leftarrow (1 - \lambda\gamma)y_j + \gamma \sum_{i \in \text{Watched}(j)} \left( R_{ij} - \langle x_i, y_j \rangle \right) x_i \end{aligned}$$

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# Interpretation

$$x_i \leftarrow (1 - \lambda\gamma)x_i + \gamma \sum_{j \in \text{WatchedBy}(i)} w_{ij} y_j$$
$$y_j \leftarrow (1 - \lambda\gamma)y_j + \gamma \sum_{i \in \text{Watched}(j)} w_{ij} x_i$$

user  $\leftarrow$  avg of movies she liked

movie  $\leftarrow$  avg of users that liked it

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user       $\leftarrow$       avg of movies she liked  
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# A variant (stochastic gradient)

Pick  $(i, j) \in E$ :

$$\begin{aligned}x_i &\leftarrow (1 - \lambda\gamma)x_i + \gamma w_{ij} y_j \\y_j &\leftarrow (1 - \lambda\gamma)y_j + \gamma w_{ij} x_i\end{aligned}$$

[Srebro, Rennie, Jaakkola, 2003]

[Srebro, Jaakkola, 2005]

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[Srebro, Rennie, Jaakkola, 2003]

[Srebro, Jaakkola, 2005]

# In the words of SIMONFUNK

Only problem is, we don't have 8.5B entries, we have 100M entries and 8.4B empty cells. Ok, there's another problem too, which is that computing the SVD of ginormous matrices is... well, no fun. Unless you're into that sort of thing.

But, just because there are five hundred really complicated ways of computing singular value decompositions in the literature doesn't mean there isn't a really simple way too: Just take the derivative of the approximation error and follow it. This has the added bonus that we can choose to simply ignore the unknown error on the 8.4B empty slots.

So, yeah, you mathy guys are rolling your eyes right now as it dawns on you how short the path was.

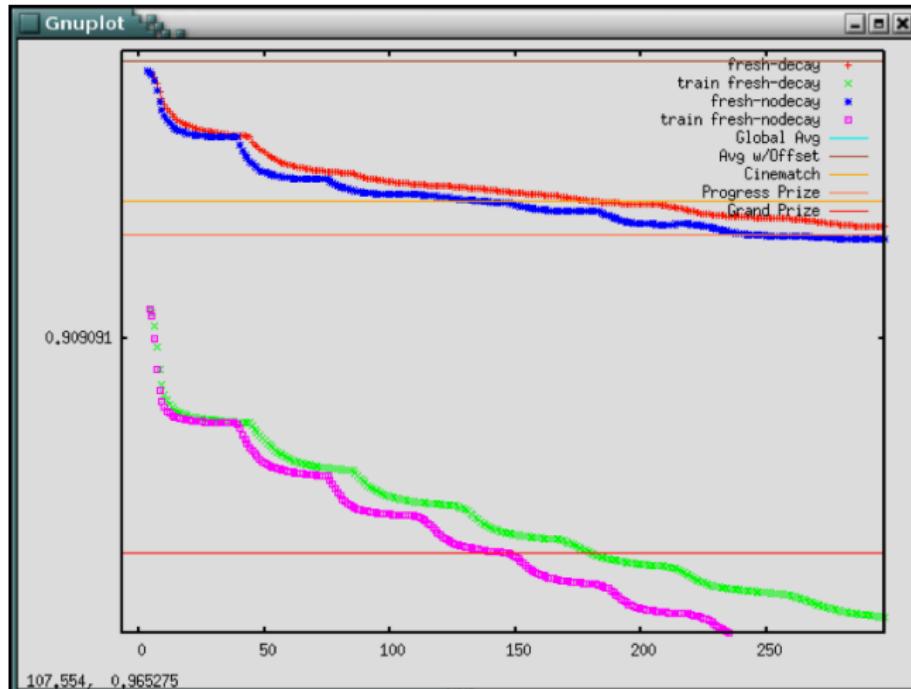
If you write out the equations for the error between the SVD-like model and the original data—just the given values, not the empties—and then take the derivative with respect to the parameters we're trying to infer, you get a rather simple result which I'll give here in C code to save myself the trouble of formatting the math:

```
userValue[user] += lrate * err * movieValue[movie];
movieValue[movie] += lrate * err * userValue[user];
```

This is kind of like the scene in the Wizard of Oz where Toto pulls back the curtain, isn't it. But wait... let me fluff it up some and make it sound more impressive.

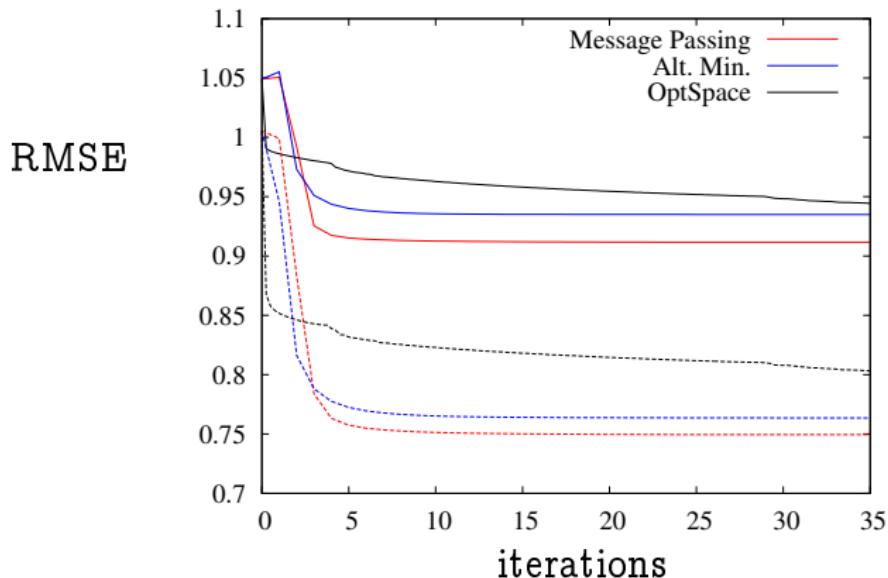
[Netflix challenge, 2006-2009]

## And his results



Target RMSE  $\leq 0.8564$

# Three variants

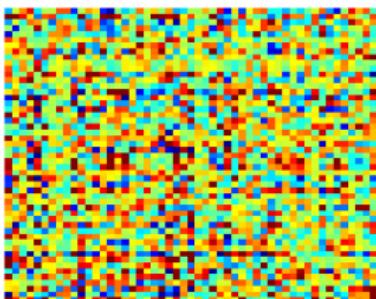


OPTSPACE ~ Gradient descent on Grassmannian  
ALTERNATING LEAST SQUARES  
MESSAGE PASSING

[Keshavan-M.-Oh 2009]  
[Koren-Bell 2008]  
[Keshavan-M. 2011]

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

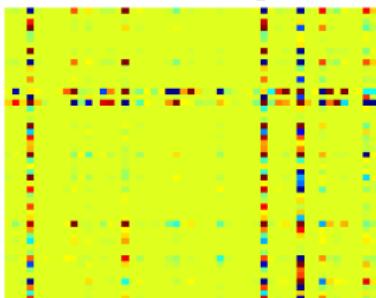
low-rank matrix  $M$



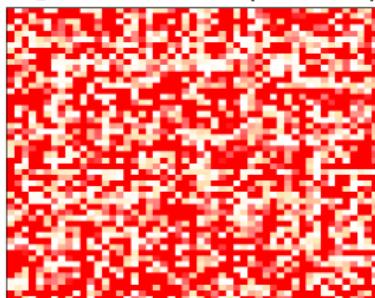
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



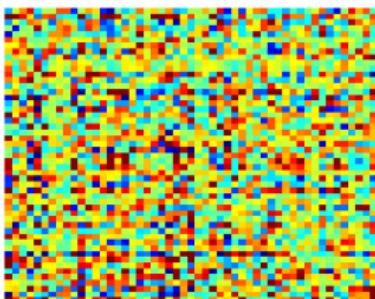
squared error  $(M - \hat{M})^2$



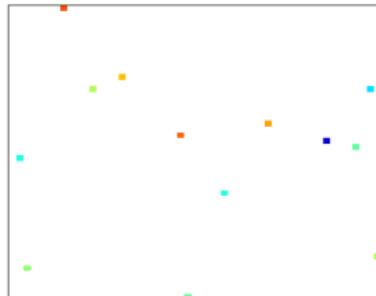
0.25% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

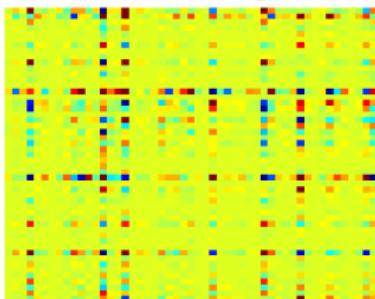
low-rank matrix  $M$



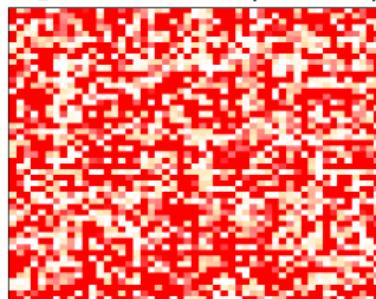
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



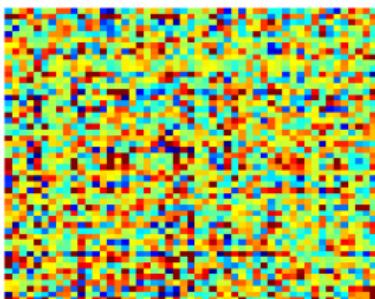
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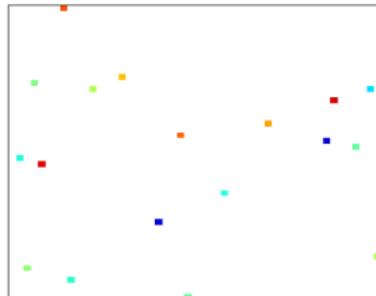
0.50% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

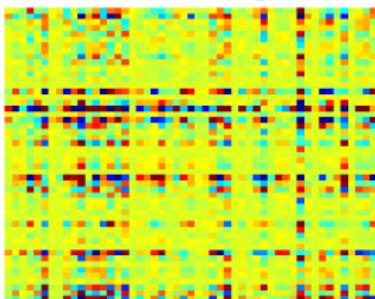
low-rank matrix  $M$



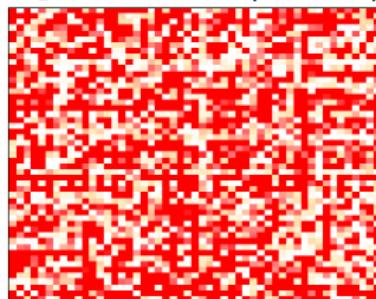
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



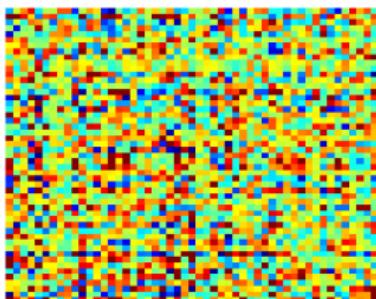
squared error  $(M - \hat{M})^2$



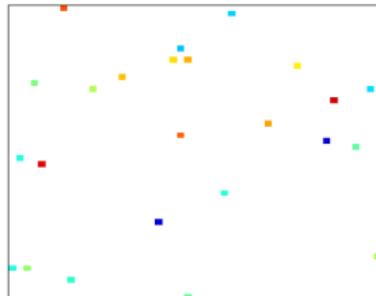
0.75% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

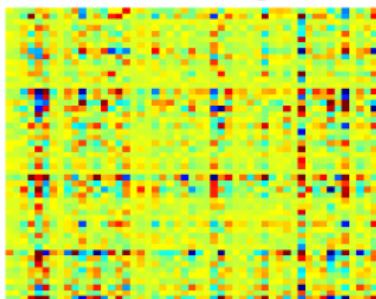
low-rank matrix  $M$



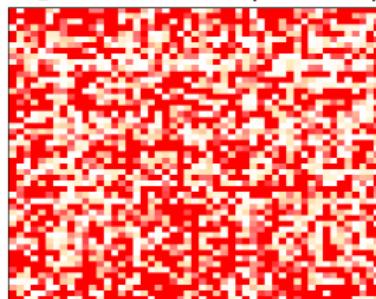
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



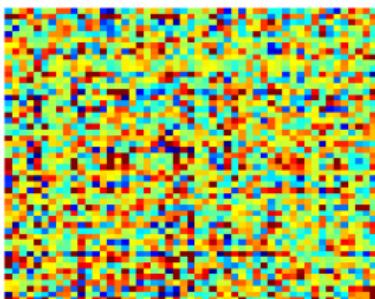
squared error  $(M - \hat{M})^2$



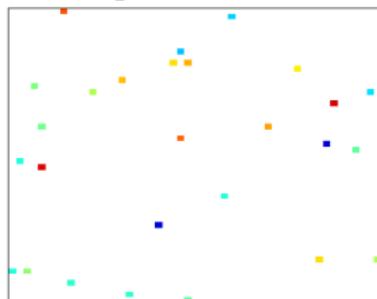
1.00% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

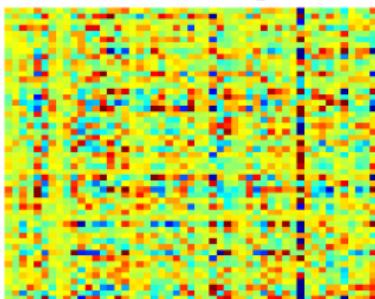
low-rank matrix  $M$



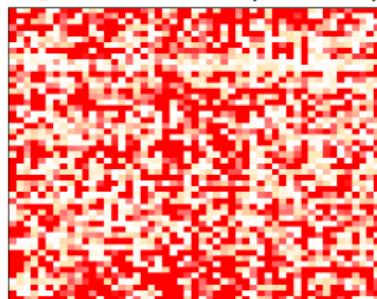
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



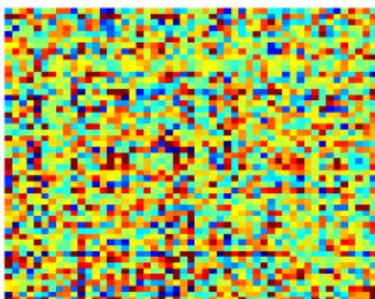
squared error  $(M - \hat{M})^2$



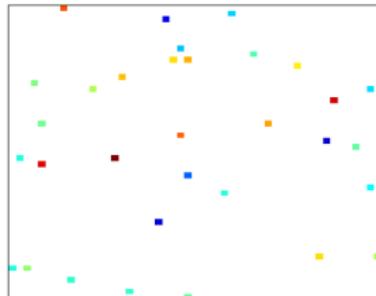
1.25% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

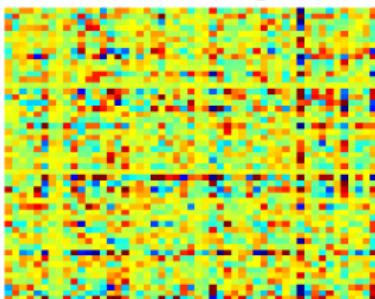
low-rank matrix  $M$



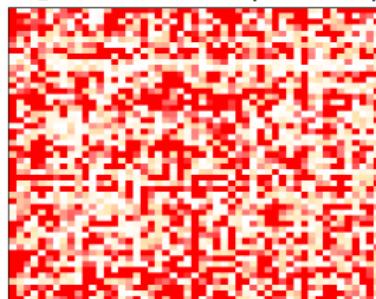
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



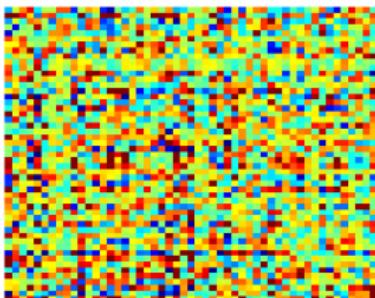
squared error  $(M - \hat{M})^2$



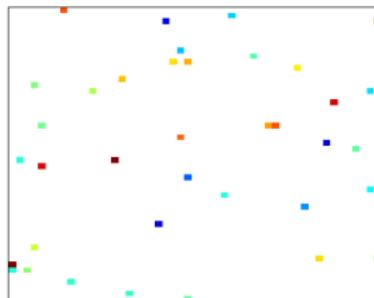
1.50% sampled

# Accuracy guarantees: Vignette ( $m = n = 2000$ rank-8)

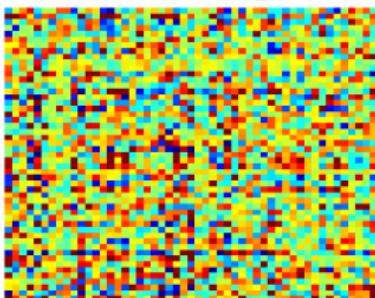
low-rank matrix  $M$



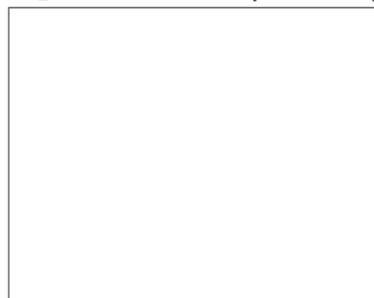
sampled matrix  $M^{\mathbb{E}}$



OPTSPACE output  $\hat{M}$



squared error  $(M - \hat{M})^2$



1.75% sampled

# Accuracy guarantees: Unstructured factors

## Incoherence

$$\|u_i\|^2 \leq \mu \langle \|u.\|^2 \rangle_{\text{av}}, \quad \|v_j\|_2^2 \leq \mu \langle \|v.\|^2 \rangle_{\text{av}}.$$

[Candés, Recht 2008]

# Accuracy guarantees

Theorem (Keshavan, M, Oh, 2009)

Assume  $|M_{ij}| \leq M_{\max}$ . Then, w.h.p., rank- $r$  projection achieves

$$\text{RMSE} \leq C M_{\max} \sqrt{nr/|E|} + C' \|Z^E\|_2 n \sqrt{r}/|E|.$$

Theorem (Keshavan, M, Oh, 2009)

Let  $M$  be incoherent with  $\sigma_1(M)/\sigma_r(M) = O(1)$ . If  $|E| \geq Cn \min\{r(\log n)^2, r^2 \log n\}$  then, w.h.p., OPTSPACE achieves

$$\text{RMSE} \leq C'' \frac{n \sqrt{r}}{|E|} \|Z^E\|_2,$$

with complexity  $O(nr^3(\log n)^2)$ .

E.g. Gaussian noise:  $C'' \sigma_z \sqrt{r n / |E|}$

## Accuracy guarantees

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with complexity  $O(nr^3(\log n)^2)$ .

E.g. Gaussian noise:  $C''\sigma_z \sqrt{rn/|E|}$

## Two surprises

Can do **much better** than SVD !

Error = Noise / Sampling factor

# Analogous guarantees for convex relaxations

\*

Candés, Recht, 2008

Candés, Plan, 2009

Candés, Tao, 2009

Gross, 2010

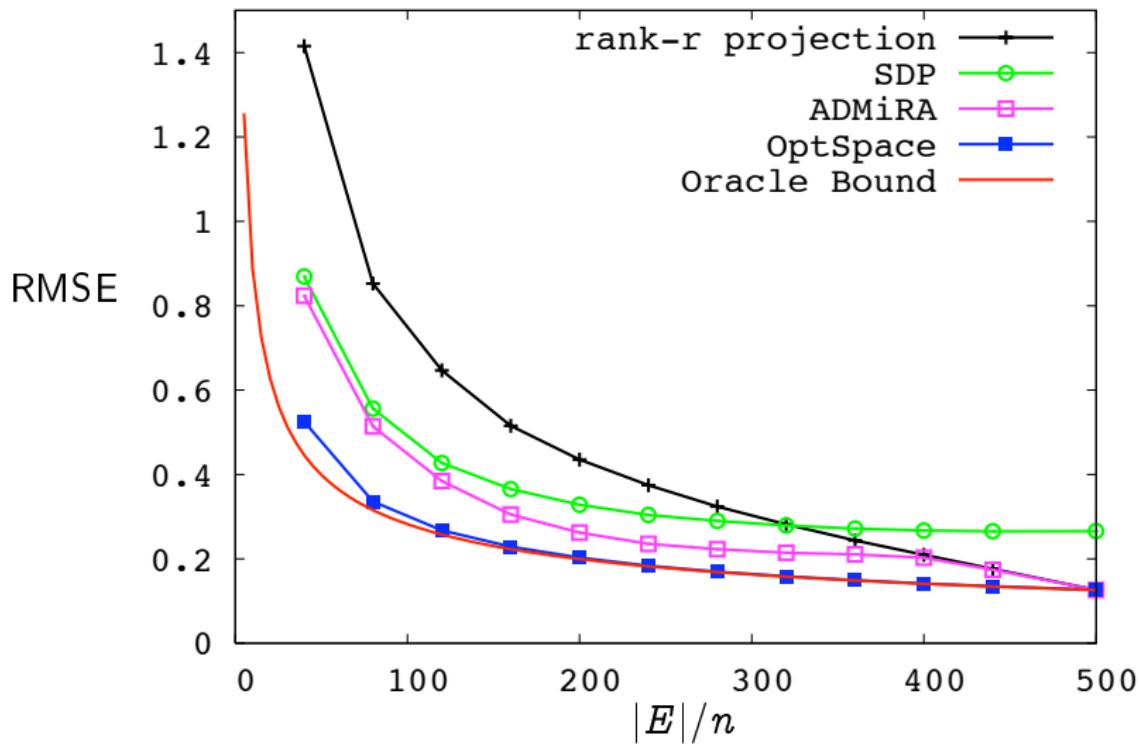
Negahbahn, Wainwright, 2010

Koltchinskii, Lounici, Tsybakov, 2011

...

## A noisy example

- $n = 500, r = 4, \sigma_z = 1$ , example from [Candés, Plan, 2009]



## Challenge #1: Privacy

# Research question

User ratings → User feature vector

User ratings → User private attributes ???

Let us try to do it!

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User ratings → User feature vector

User ratings → User private attributes ???

Let us try to do it!

# Which attribute?

Number of persons in the household

- ▶ Non-obvious
- ▶ Recommender has incentive
- ▶ 2011 CAMRA CHALLENGE

[ no prize :-( we won it :-) ]

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# CAMRA dataset

- ▶  $m \approx 2 \cdot 10^5$  users,  $n \approx 2 \cdot 10^4$  movies
- ▶  $|E| \approx 4.5 \cdot 10^6$  ratings ( $p \approx 0.001$ )
- ▶ 272 households of size 2
- ▶ 14 households of size 3
- ▶ 4 households of size 4

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  - ▶ 272 households of size 2
- 
- ▶ Can you identify whether two users shared an account?
  - ▶ Can you identify which user watched a movie?

## Short answer

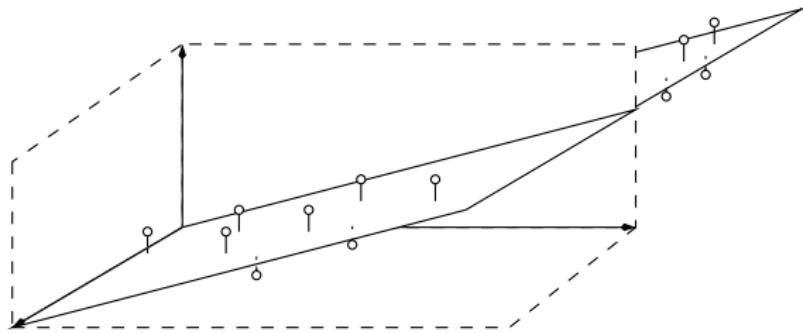
Yes: For a significant fraction of the accounts.

## Two examples (Netflix dataset, no ground truth)

User 1	User 2
TLOTR: The Fellowship of the Ring <sup>†</sup> (5), TLOTR: The Return of the King <sup>†</sup> (5), TLOTR: The Two Towers <sup>†</sup> (5), The Whole Nine Yards(4), Immortal <sup>†</sup> (1), The Deep End(2), Toys <sup>†</sup> (4), The Addams Family(5)	H.R. Pufnstuf(5), Sex and the City: Season 5 <sup>♡</sup> (1), Me Myself & Irene(1), All the Real Girls <sup>♡△</sup> (5), Titanic <sup>♡</sup> (5), George Washington <sup>△</sup> (5), The Siege(1), In the Bedroom <sup>△</sup> (5)
User 1	User 2
Monsters Inc. <sup>◊</sup> (5), Finding Nemo <sup>◊</sup> (5), Whale Rider(5), Con Air(4), Lilo and Stitch <sup>◊</sup> (4), Ice Age <sup>◊</sup> (5), Ring of Fire(4), Star Trek: Nemesis(3),	In America♣(2), Super Size Me(2), A Very Long Engagement♣(1), Bend It Like Beckham(2), 21 Grams♣(1), Airplane II: The Sequel(4), Spun♣(1), Fahrenheit 9/11(1)

No movie info used!

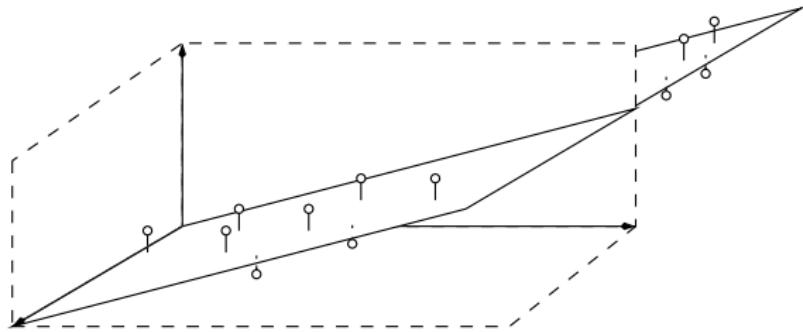
# How did you do it?



$$R_{ij} \sim \langle u_i, v_j \rangle + \epsilon_{ij}$$

$$\left\{ (R_{ij}, -v_j) \in \mathbb{R}^{r+1}, \quad j \in \text{WatchedBy}(i) \right\} \subseteq \text{Hyperplane}$$

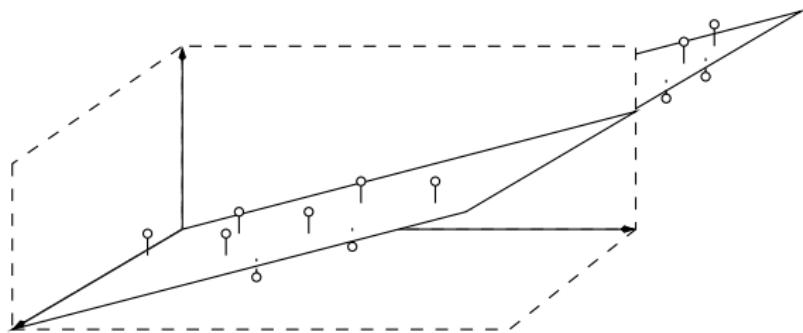
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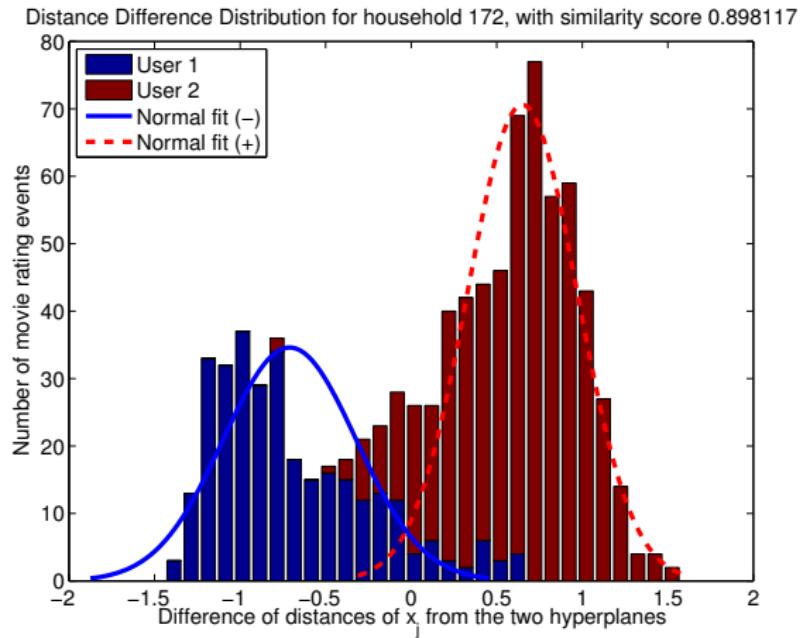
$$\left\{ (R_{ij}, -v_j) \in \mathbb{R}^{r+1}, \quad j \in \text{WatchedBy}(i) \right\} \subseteq \text{Hyperplane}$$

# How did you do it? Subspace clustering

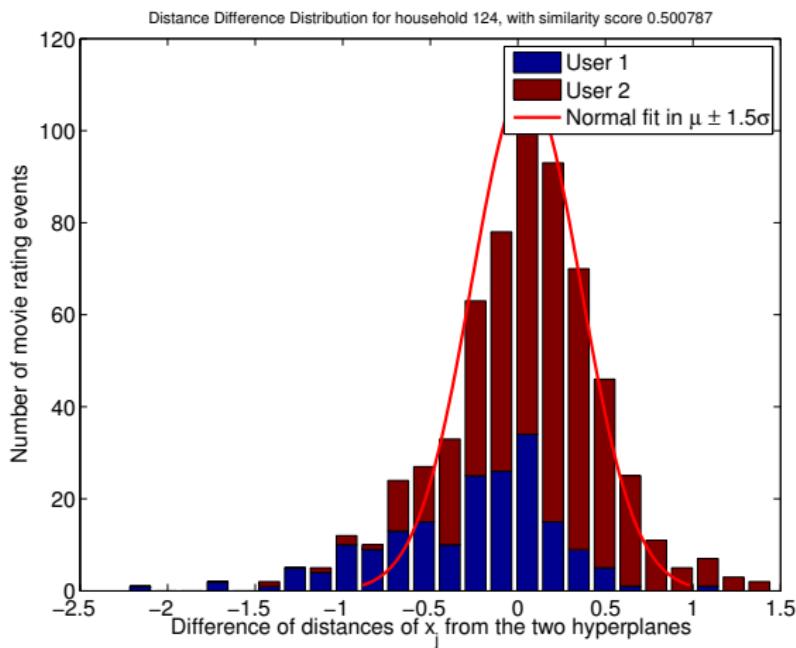


One user → One hyperplane  
Two users → Two hyperplanes

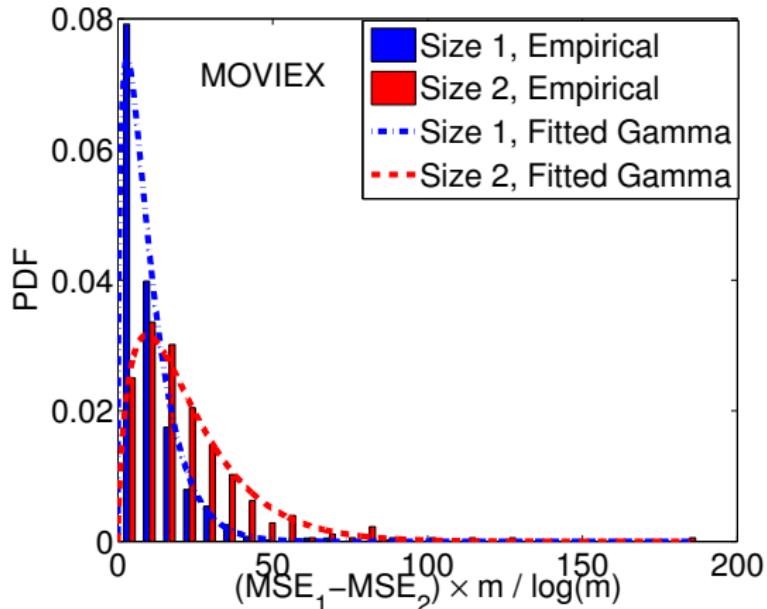
## Example: A two-user household (CAMRA)



## Example: Another two-user household (CAMRA)



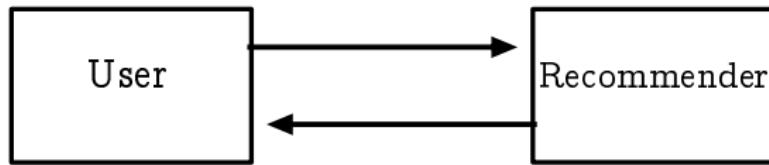
# Classifying households



$MSE_1 \rightarrow$  MSE using one hyperplane  
 $MSE_2 \rightarrow$  MSE using two hyperplanes

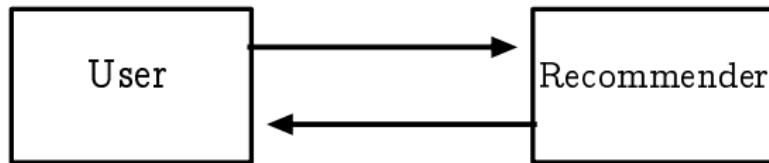
## Challenge #2: Interactivity

# We want to design the system



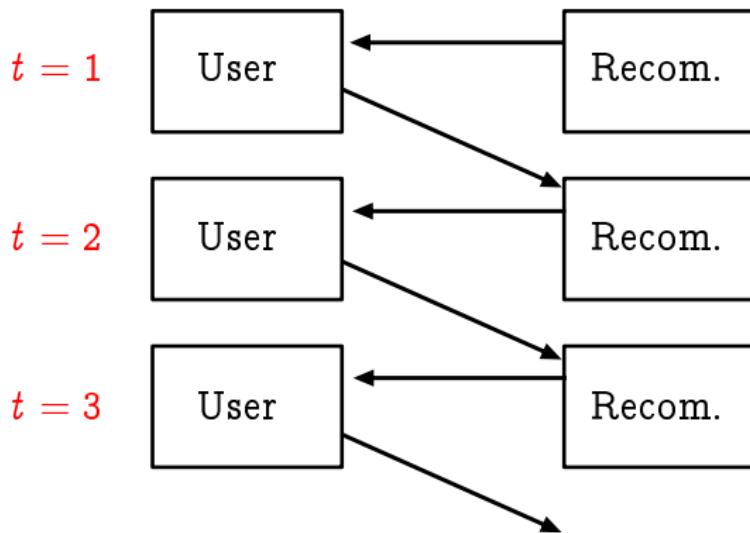
We took time out of the picture.

# We want to design the system



We took time out of the picture.

# Interactive system



# Abstract from other users

At time  $t$

- ▶ Recommender suggests movie  $v_t$ ;
- ▶ User gives feedback  $R_t$

Focus on user  $u$

$$R_t \sim \langle u, v_t \rangle + \varepsilon_t$$

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At time  $t$

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# Linear bandits

**Decision:**

$$v_t$$

**Observations:**

$$R_t \sim \langle u, v_t \rangle + \epsilon_t$$

**Reward:**

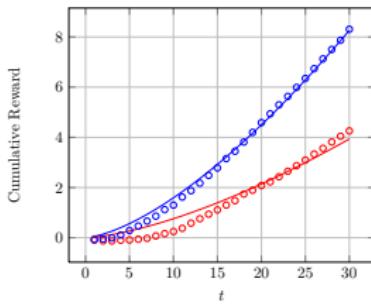
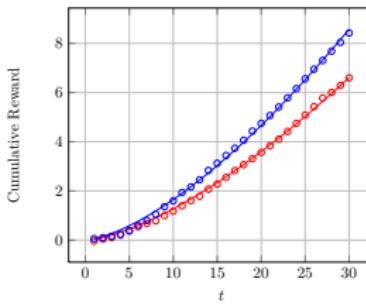
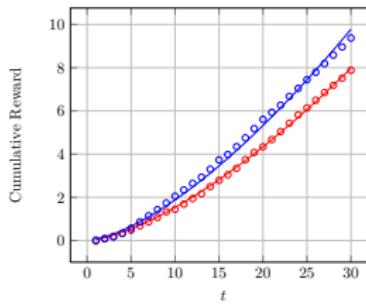
$$\mathcal{O}_t = \sum_{\ell=1}^t \langle u, v_\ell \rangle$$

[Rusmevichientong, Tsitsiklis, 2008]

# Important differences

- ▶ Number of observations  $\sim$  Dimensions
- ▶ Cannot explore completely at random.

# Simulating an interactive system (Netflix data)



- ▶ 3 ‘typical’ users
- ▶ Constant-optimal policy

## Conclusion

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- ▶ A crucial technology for modern information networks.
- ▶ Only scratched the surface.

Thanks!

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