



Ethics, Choices, and Values



Hello again!

I'm Katie Creel, the Embedded EthiCS Fellow.

You can always get in touch at kcreel@stanford.edu

Or plan a visit to my office hours at
calendly.com/kathleencreel

Ethics in Stanford CS (since 1989!)

San Jose Mercury News

25 cents

Serving Northern California Since 1851

March 1, 1989

Enter. What is ethical in computer use? Return

By Tom Philp
Mercury News Staff Writer

A Stanford computer scientist and a philosopher are developing the university's first course to get students to examine the ethical implications of their use of computers.

The broad-ranging course, to be taught this spring, will deal with topics ranging from the outbreak of computer

viruses to privacy issues of electronic bulletin boards. While some universities have developed courses to help students prepare for the rapidly changing computer world, no other university in Silicon Valley — or the Bay Area — now offers such a course.

"We're not trying to give them the answers," said Terry Winograd, the associate professor of computer science

who is developing the course. "We're trying to get them to do good thinking."

Among the questions to be pondered: should students freely share copyrighted software? Should they be concerned if their work has military applications? Should they submit a project on deadline if they are concerned that potential bugs could ruin others' work?

For two years, Stanford has offered a

seminar on computer ethics, but it was for fewer than a dozen students. But the new course, which can satisfy a curriculum requirement for computer science undergraduate students, will probably be several times larger.

"The hope is, we can take students who are currently more oriented in

See ETHICS, Page 8A

The course will address issues like invasion of privacy, ownership of computer programs, and the risks they are introducing to people's lives



OUTLINE

**BIAS, FAIRNESS,
AND DISTRIBUTION**

**PROBLEM
FORMULATION**

**LINGUISTIC
REPRESENTATION**

Homework 7b: Analyzing Data Bias

Using Matplotlib

Due: 11:55pm (Pacific Daylight Time) on Wednesday, May 26th

BASED ON PROBLEMS BY COLIN KINCAID, MONICA ANUFORO, JENNIE YANG, NICK BOWMAN, JULIETTE WOODROW, CHRIS PIECH, MEHRAN SAHAMI, AND KATHLEEN CREEL.

CS198 Advertisement: Become a teacher! At Stanford we welcome section leaders from every walk of life -- and we teach students from all corners of the university. Have you thought about applying to section lead? [Learn more.](#)

In this assignment, we have done almost all of the data processing for you. We have organized the data files and stored them into one json which you will load and then use when writing your code. In this assignment, you will write code to plot the data in an interesting way. Plotting and visualizing across professor gender and review quality reveals interesting trends about human language usage. We hope that you will be able to use this exercise in data visualization to also think critically about the underlying biases that exist in online datasets! The end product of this assignment is a complete application that will help you dig deep into our provided dataset while answering important social and ethical questions along the way.

QUALITY

5.0

DIFFICULTY

1.0



CS101



AWESOME

May 21st, 2015

Attendance: **Not Mandatory** Grade: **A** Textbook: **Yes** Online Class: **Yes**

This class was awesome. A beginner like me that has never done anything further than facebook on a computer, Professor Nick was very clear and easy to listen to. I very much enjoyed the lectures and how easy it was to learn from such a great teacher. Thank you for all that you do



2



1





What can we learn from this data?

In order to know how to use a dataset appropriately,
we need to examine it for patterns of bias.

What is in the Dataset?



You Have the Power to Find Out!

Values &
Habits

Ethics
Skills

CS
Skills





What is Bias?

Statistical bias is the difference between measured results and “true” value.

This is the “neutral” or statistical meaning of the word bias. You will see it often in discussions of patterns in data.

Example: Sampling Bias



Example: Sampling Bias



What Kinds of Bias Raise
Ethical Concerns?






Discriminatory Bias in Data

**Biased measurement or classification
+ use of that bias to compound existing
injustice or to fail to treat all as having
equal moral worth**

=> *Discriminatory or Unfair Bias*



How does defining bias
help us understand our
professor ratings data?

Checking a Dataset for Bias

3. DECIDE HOW TO USE DATA GIVEN THE BIAS

Given the bias, for what social purposes would it be appropriate to use this data?

How should we communicate information about possible biases to other people who might want to use the dataset?


I HAVE DATA ABOUT PEOPLE!
Now what?

1. CHECK FOR (STATISTICAL) BIAS

What correlations and patterns exist in my dataset? In what ways do they fail to accurately represent patterns, phenomena, or causes in the world?

2. CHECK FOR DISCRIMINATORY BIAS

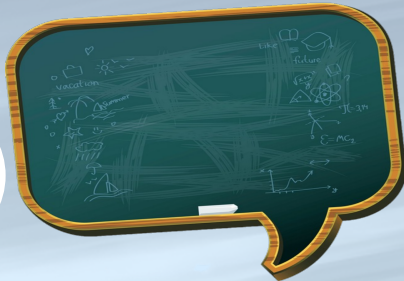
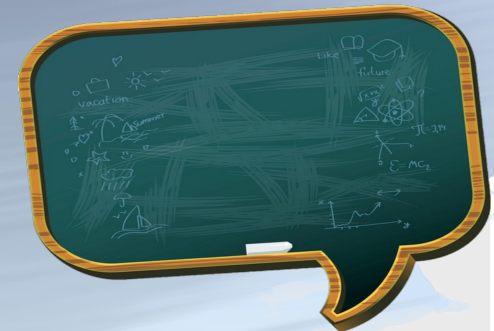
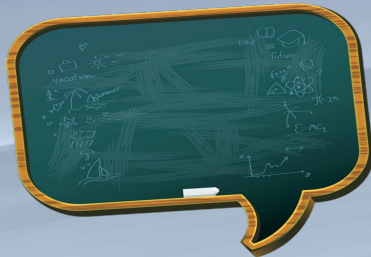
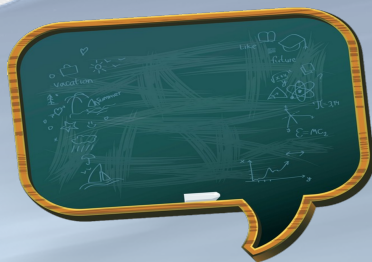
In what ways do the biases compound existing injustice or fail to treat all people as being of equal moral worth?



What frameworks can we
use to evaluate fair
distributions?

Equality of Opportunity:

everyone has same opportunity to develop skills needed for the job, apply for the job, and get promoted.



Parity: Everyone is equally likely to be a good teacher, so we should expect to end up with number of good teachers (and high rankings) proportionate to population.



Other Definitions of Fairness

Simulating loan decisions for different groups

Drag the black threshold bars left or right to change the cut-offs for loans.
Click on different preset loan strategies.

Loan Strategy

Maximize profit with:

MAX PROFIT

No constraints

GROUP UNAWARE

Blue and orange thresholds
are the same

**DEMOGRAPHIC
PARITY**

Same fractions blue / orange loans

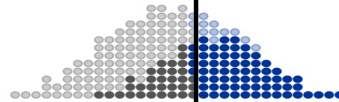
**EQUAL
OPPORTUNITY**

Same fractions blue / orange loans
to people who can pay them off

Blue Population

0 10 20 30 40 50 60 70 80 90 100

loan threshold: 59

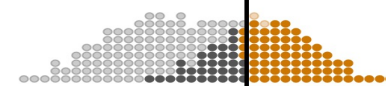


denied loan / would default granted loan / defaults
denied loan / would pay back granted loan / pays back

Orange Population

0 10 20 30 40 50 60 70 80 90 100

loan threshold: 53



denied loan / would default granted loan / defaults
denied loan / would pay back granted loan / pays back



FAIRNESS BEYOND THE NUMBERS

QUALITY

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DIFFICULTY

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CS101



AWESOME

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2



1



AWESOME

CLEAR

QUALITY

5.0



CS



AWESOME

May 21st, 2015

Attendance: **No** **Mandatory** Grade: **A** Textbook: **No** Online Class: **Yes**

DIFFICULTY

1.0

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GREAT TEACHER





Descriptive vs Normative Language

Descriptive language

- "is"
- "was"
- what people
did
- what happened

Normative language

- "right"
- "wrong"
- "good"
- "bad"
- "should"
- "should not"

Descriptive or Normative?

QUALITY

5.0

CS101

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CLEAR

DIFFICULTY

1.0

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GREAT TEACHER







Thick Normative Terms

"Thick"
normative terms
are both
descriptive AND
normative

Examples:

- Cowardly :: Cautious
- Polite :: (?)
- Rude :: (?)
- Chill :: (?)
- Kind :: (?)
- etc



Thick Normative Terms & Fairness

- We compare people in many ways, not just numerically
- Thick normative terms express “loaded” judgments



Descriptive or Normative?

Mark Zuckerberg on whether Facebook would fact-check false claims about election suppression:

1. “We have a different policy, I think, than Twitter on this.”
2. “You know, I just believe strongly that Facebook shouldn’t be the arbiter of truth of everything that people say online.”
3. “I think in general private companies probably shouldn’t be—or, especially these platform companies—shouldn’t be in the position of doing that.”



Descriptive or Normative?

Not surprising that statements setting the policy for platforms would be normative.

What about the programs behind the platforms themselves?

Do programs like the ones you are writing contain normative claims or values?




“

How are values
embedded in design?



1. Problem Formulation Embeds Values

Formulating a problem means describing the
desired solution as good or worthy of
being done.



Problem Formulation Statements are Normative

- Formulating a problem means describing the desired solution as good or worthy of being done.
- What is the problem to be solved?
- For whom is this a problem? Who would benefit from its solution?
- Who can agree that this is a problem worth solving?

What is the
Problem to be
Solved?

“Homeless people are
sleeping here and we
(who is we?) want them
to stop”



What is the Problem to be Solved?

“Homeless people are sleeping here and we (who is we?) want them to stop”



“Some people in our community don’t have a place to sleep and we (who is we?) think they should”



1. Problem Formulation Embeds Values

RATE A
professor



A large, expressive yellow brushstroke graphic that sweeps across the left side of the slide, partially overlapping a white rectangular frame.

Formulating a Ratings Problem

A graphic element consisting of a blue rectangular border surrounding a solid black rectangle. Inside the black rectangle, the text 'RATE A professor' is written in white.

RATE A **professor**

- What are the problem(s) to be solved?
- For whom are these problems?
- Who would benefit from their solution(s)?
- For each problem, who can agree that the problem is worth solving?

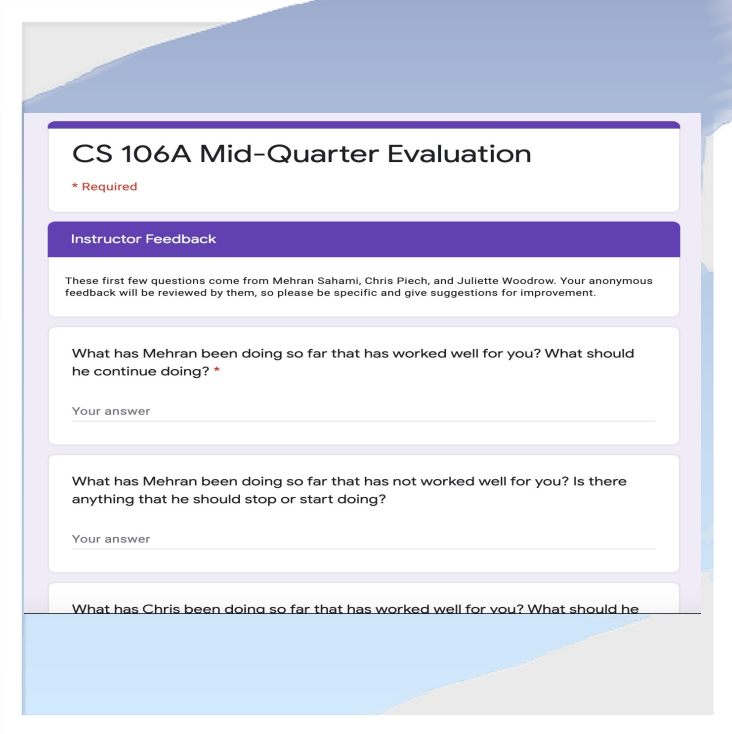
Formulating a Search Problem



- What are the problem(s) to be solved?
- For whom are these problems? Who would benefit from their solution(s)?
- For each problem, who can agree that the problem is worth solving?

2. Choice of Data Embeds Values

- Surveys are cheap to run
- They measure opinions
- What are other ways to measure quality of professors?



The image shows a screenshot of a survey form titled "CS 106A Mid-Quarter Evaluation". The form is white with a purple header bar. Below the title, there is a red asterisk and the word "Required". The form is divided into sections by purple bars. The first section is titled "Instructor Feedback" and contains a paragraph of text: "These first few questions come from Mehran Sahami, Chris Piech, and Juliette Woodrow. Your anonymous feedback will be reviewed by them, so please be specific and give suggestions for improvement." The second section is titled "What has Mehran been doing so far that has worked well for you? What should he continue doing? *" and has a text input field labeled "Your answer". The third section is titled "What has Mehran been doing so far that has not worked well for you? Is there anything that he should stop or start doing?" and has a text input field labeled "Your answer". The fourth section is titled "What has Chris been doing so far that has worked well for you? What should he" and is partially cut off.

CS 106A Mid-Quarter Evaluation

* Required

Instructor Feedback

These first few questions come from Mehran Sahami, Chris Piech, and Juliette Woodrow. Your anonymous feedback will be reviewed by them, so please be specific and give suggestions for improvement.

What has Mehran been doing so far that has worked well for you? What should he continue doing? *

Your answer

What has Mehran been doing so far that has not worked well for you? Is there anything that he should stop or start doing?

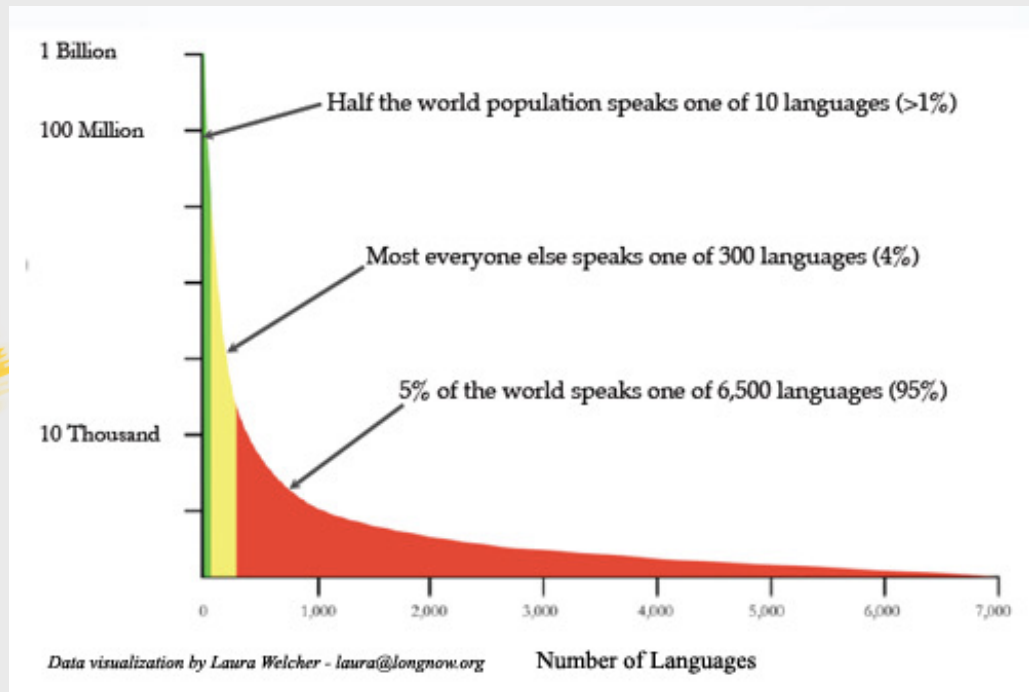
Your answer

What has Chris been doing so far that has worked well for you? What should he



Representation, Language, and Data

Linguistic Representation and the Long Tail





“

*A Very Very Brief
History of Symbol Representation
in Communications Technology ...*

1846



4 Digit Character-to-Code Mapping for the Telegraph

[illegible]

1963

USASCII code chart

<div>0 7 6 5 Bits</div> <div>→ Column</div> <div>b₄ b₃ b₂ b₁ Row</div>					0	1	2	3	4	5	6	7
					0	1	2	3	4	5	6	7
0	0	0	0	0	NUL	DLE	SP	@	P	\	p	
0	0	0	1	1	SOH	DC1	!	1	A	Q	a	q
0	0	1	0	2	STX	DC2	"	2	B	R	b	r
0	0	1	1	3	ETX	DC3	#	3	C	S	c	s
0	1	0	0	4	EOT	DC4	\$	4	D	T	d	t
0	1	0	1	5	ENQ	NAK	%	5	E	U	e	u
0	1	1	0	6	ACK	SYN	&	6	F	V	f	v
0	1	1	1	7	BEL	ETB	'	7	G	W	g	w
1	0	0	0	8	BS	CAN	(8	H	X	h	x
1	0	0	1	9	HT	EM)	9	I	Y	i	y
1	0	1	0	10	LF	SUB	*	:	J	Z	j	z
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1	1	1	0	14	SO	RS	.	>	N	^	n	~
1	1	1	1	15	SI	US	/	?	O	_	o	DEL

History of Symbol Representation

1846



1881



1963

USASCII code chart

	0	1	2	3	4	5	6	7
0	NUL	DLE	SP	@	P	\		p
1	SOH	DC1	!	A	Q	o	q	
2	STX	DC2	"	B	R	b	r	
3	ETX	DC3	#	C	S	c	s	
4	EDT	DC4	\$	D	T	d	t	
5	ENQ	NAK	%	E	U	e	u	
6	ACK	SYN	&	F	V	f	v	
7	BEL	ETB	'	G	W	g	w	
8	BS	CAN	(H	X	h	x	
9	HT	EM)	I	Y	i	y	
10	LF	SUB	*	J	Z	j	z	
11	VT	ESC	+	K	[k	(
12	FF	FS	,	L	\	l	j	
13	CR	GS	-	M]	m)	
14	SO	RS	>	N	^	n	~	
15	SI	US	/	O	_	o	DEL	

1991

UN
UNICODE

U+1000 U+1002 U+1006 U+104E U+1090 U+1097

/ U+100F U+101C U+1040 U+104E U+1090 U+1097

Adopt a Character +

Emoji +

Basic Info +

News

Events

Connect +

Membership +

Press

Everyone in the world should be able to use their own language on phones and computers.

LEARN MORE ABOUT UNICODE

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U+30ED



U+15D2



U+2666



U+043E



U+2690



U+2B07



U+FF0F



U+2B1C



U+1F490



U+2639



U+263B



U+13EA



U+1F643



U+1F9E1

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U+0E07



U+1D25



U+51F8



U+0B37



U+203F



U+1F60A



U+03CE



U+127F



U+060F



U+1557

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☐ U+30ED	➤ U+1392	◆ U+2666	○ U+043E	🚩 U+2690	⬇ U+2B07
/ U+FF0F	■ U+2B1C	🌺 U+1F490	😞 U+2639	😄 U+263B	🌀 U+13EA
<div>Everyone in the world should be able to use their own language on phones and computers.</div> <div>🔗 LEARN MORE ABOUT UNICODE</div>					
🌀 U+0994	👤 U+05E9	👤 U+0E07	👤 U+1D25	👤 U+51F8	👤 U+0837
◡ U+203F	😊 U+1F60A	ώ U+03CE	ℱ U+127F	ε U+060F	👤 U+1557



Unicode: 1 Million Symbols

Full Coverage for 90 Languages

Basic Coverage for 200 Languages

UNICODE: SUCCESSFUL PROCESS FOR IMPROVEMENT

WELCOME TO THE SCRIPT ENCODING INITIATIVE

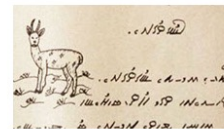
The Script Encoding Initiative (SEI), established in the [UC Berkeley](#) Department of [Linguistics](#) in April 2002, is a project devoted to the preparation of formal proposals for the encoding of scripts and script elements not yet currently supported in Unicode (ISO/IEC 10646).

[Unicode](#) is the universal computing standard specifying the representation of text in all modern software. To date, Unicode has largely focused on the major modern scripts, particularly those scripts most widely used in business. Some minority and historic scripts have already been encoded, as well as historic characters of the major modern scripts.



[Over 100 scripts remain](#) to be encoded. Minority scripts are still used in parts of South and Southeast Asia, Africa, and the Middle East. Unencoded scripts include Kpelle and Loma. Scripts of historical significance include Book Pahlavi, Large Khitan, and Jurchen. Even for major modern scripts there are many difficult historical issues remaining to be addressed: for example, the

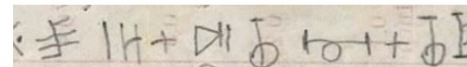
The goal of the SEI project is to fund the preparation of script proposals that will be successfully approved by the Unicode Technical Committee and WG2 (ISO/IEC 10646) without requiring extensive revision or involvement of the committee itself.

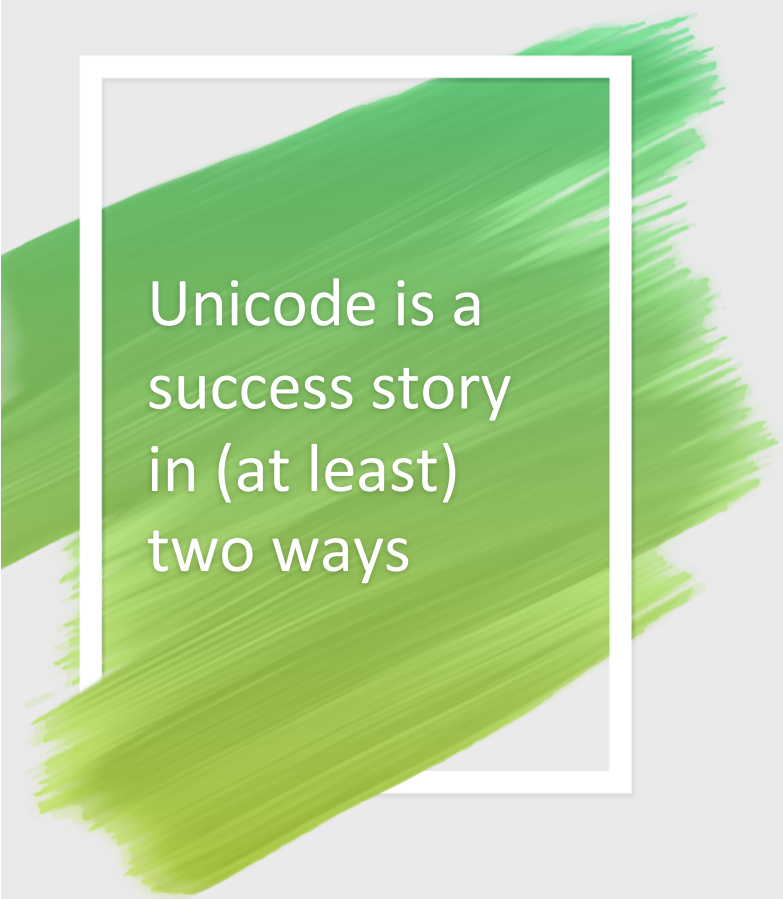


A secondary goal to encourage the creation of freely-available Unicode-conformant fonts. This will help to promote widespread adoption and implementation of the scripts.

By providing funding for proposal authors, drawn from faculty and graduate students as well as other experts, the Script Encoding Initiative represents a concerted effort to tackle the remaining scripts and remaining script issues. The project will be assisted by a Unicode Vice President to assure that the proposals meet requirements of the Unicode Technical Committee and of the international standards community. To date, the project has helped get over [70 scripts encoded](#).

The Script Encoding Initiative project is of world-wide importance, for minority and historic scripts. For a minority language, having its script included in the universal character set will help to promote native-language education, universal literacy, cultural preservation, and remove the linguistic barriers to participation in the technological advancements of computing. For historic scripts, it will serve to make communication easier, opening up the possibilities of online education, research, and publication.



A large, expressive green brushstroke graphic that sweeps across the left side of the slide, partially enclosed by a white rectangular frame.

Unicode is a
success story
in (at least)
two ways

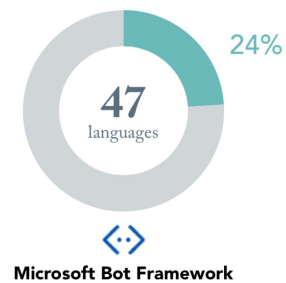
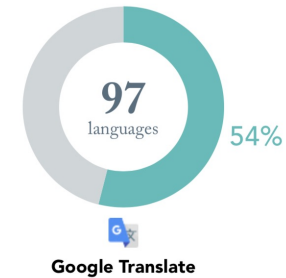
**Inclusive and
Representative**

Covers languages
spoken by at least 95%
of people in the world.

**Successful Process for
Improvement**

Unicode has an open-
source process by
which scholars and
speakers of small
languages can propose
additional scripts.

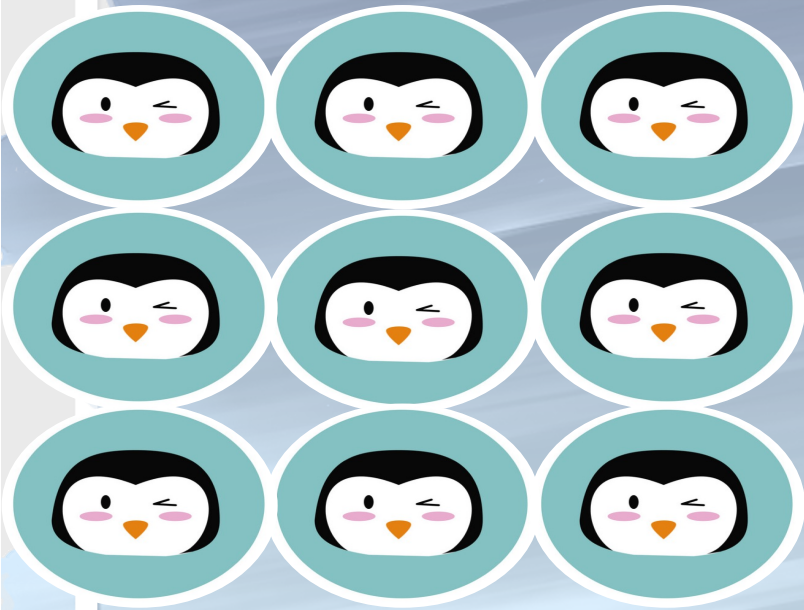
Compare successes
of Unicode with
web-based NLP,
text and translation
services, which
work best for well-
resourced
languages and
people



**Percentage of those living on less than \$1.50/day
whose language is covered by the tool**

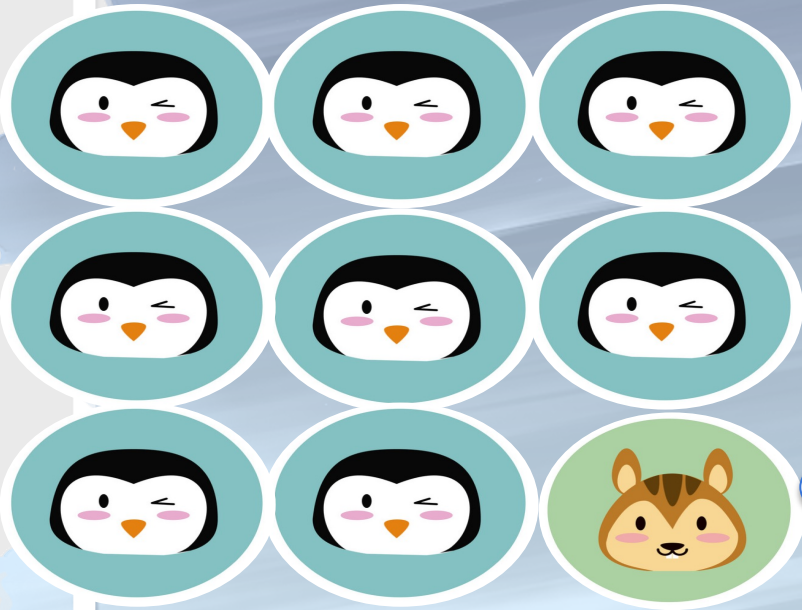
SOURCE: World Bank, Ethnologue and software provider websites

Representation, Surveys, and Long Tails in Data



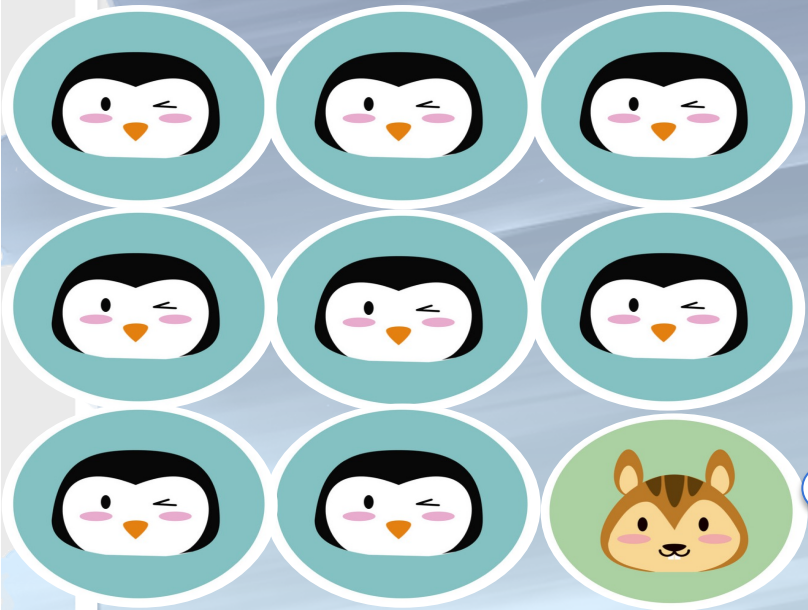
Representation, Surveys, and Long Tails in Data

If I had a different experience, my numerical ratings may not affect the survey data – but they matter!



Representation, Surveys, and Long Tails in Data

I want to see myself represented in search results, but other people are using different terms to describe me!





What kind of harm is
lack of representation?

Distributive Harm:

How should things or outcomes be distributed?



Equality of Opportunity:

Everyone has the Same Access to Pursue the Good.



Equality of Outcome:

Everyone gets the same good things
(and the same responsibilities)





Representational Harms

- Am I represented in this system?
- Can I express myself in it?
- Does this system represent me, my culture, and my self-expression?



Thank you!

You can always get in touch at kcreel@stanford.edu

Or plan a visit to my office hours at
calendly.com/kathleencreel