Some possible answers could include:
1. Agential gullibility is trusting more than is warranted. One example here is they reused software from the previous project but removed prior guardrails, trusting it was defect-free. Another example is they trusted the software worked without further review.
2. Trust by substitution is a technical or sociotechnical design that substitutes the need to trust a system or component of a system to a certain extent. In filesystems, user permissions limiting what privileges certain users have substitutes the need to fully trust every user of a system to only access permitted files – even if they do try, filesystem permissions can prevent them from accessing unpermitted files.
3.
    a. **direct stakeholder:** driver using the software
    b. **indirect stakeholders**: passengers of a driver using the software, other cars traveling on routes recommended by the software, people (e.g. businesses) along the routes recommended by the software, etc.