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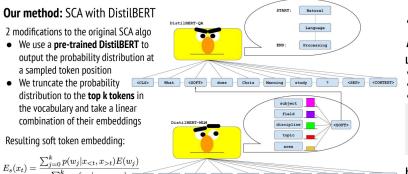
Soft Contextual Data Augmentation for Out-of-Domain OA

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Question answering using SOTA Transformer models shows brittleness to **domain transfer**. **Soft contextual data augmentation (SCA)** is a data augmentation strategy that has shown promising results on neural machine translation [1] and we apply this to out-of-domain QA.

Does soft contextual data augmentation improve performance on out-of-domain QA?



Related work

Other data augmentation methods for OOD OA [2]

- . Domain sampling: determine which datasets can contribute more to OOD performance
- Negative sampling: include "no answer" segments and abstention option for model
- Back-translation: translate data to pivot language and back to target language
- Active learning: sample examples based on difficulty calculated by scoring functions

Data and setup

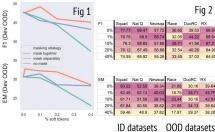
 $\sum_{i=0}^k p(w_j|x_{< t},x_{> t})$ <CLS> What <MASK> does Chris Manning study ? <SEF> <CONTEXT>

- In-domain datasets: SQuAD (Wikipedia), Natural Questions (Google queries on Wikipedia), NewsQA (news articles)
- Out-of-domain datsets: RACE (reading exams), DuoRC (movie reviews), RelationExtraction (synthetic relation
- **OA task**: input: context paragraph and question; output:
- Models: Pre-trained DistilBERT used as LM to generate soft tokens and as OA model to train on augmented data to perform QA task

- 1. Gao, F., Zhu, J., Wu, L., Xia, Y., Qin, T., Cheng, X.,... & Liu, T. Y. (2019). Soft contextual data augmentation for neural machine translation. In *Proceedings of the 57th Annual Meeting of the Association for Computational Linguistics*.
 2. Longney, S., Luy, Y., Lu, Z., & Dubos, C. (2019). An exploration of data augmentation and sampling techniques for domain-agnostic question answering. arXiv preprint

Experimental results

- Tuned hyperparameters to k = 5 and lr = 3e-5
- Across 3 masking strategies and varying % augmented, best model was masking 10% of tokens separately F1: 49.2, EM: 32.2, (baseline: F1: 47.72, EM: 30.63) (Fig 1)
- Improvement is specific to OOD dev sets (Fig 2), suggesting SCA improves robustness specifically
- Augmenting only context: similar improvements



Analysis

Lower rate of complete misses

- Out of 382 dev examples, our model predicted the exact answer and baseline didn't for 25, and 9 vice versa.
- Counted "complete misses" (CM): incorrect answers which had no containment relation with the correct answer.
- Out of 9 our model got wrong, 22% were CM. Out of 25 baseline got wrong, 44% were CM. Example of non-CM:

Context: NKG2D is encoded by KLRK1 gene which is located in the NK-gene complex (NKC) situated on chromosome 6 in mice and chromosome 12 in humans Question: What is the name of the chromosome where you can find NKG2D? Correct answer: Chromosome 12 Our model's answer: Chromosome 6 in mice and chromosome 12

Higher success rate on context-question pairs where paraphrasing is important

- Counted context-question pairs which had paraphrasing between context and question
- Out of 9 our model got wrong, 22% had paraphrasing. Out of 25 baseline got wrong, 40% had paraphrasing.
- To analyze the effectiveness of our soft tokens, we fed the **context** into the pre-trained DistilBERT we used in SCA to see if paraphrased words in the **question** were included in the truncated soft token distribution.

Context: Griffin gives them the ArcNet and explains it can only work in zero gravity: K gets the idea to head to Cape Canaveral on 16th July 1969 (the day the Apollo 11 ship launched) Question: Where must they go to attach the ArcNet? Correct answer and our model's answer: Cape Canaveral Baseline's answer: No k

In the example above, given the context with the token "head" masked, DistilBERT predicts: return (22.5%), fly (14.4%), travel (14.4%), go (9%), sail (5.7%)

Conclusion

Soft contextual data augmentation (SCA) improves QA performance specifically on out-of-domain datasets. Qualitatively, our results suggest that SCA tends to improve performance when paraphrasing is involved between the context and the question.