

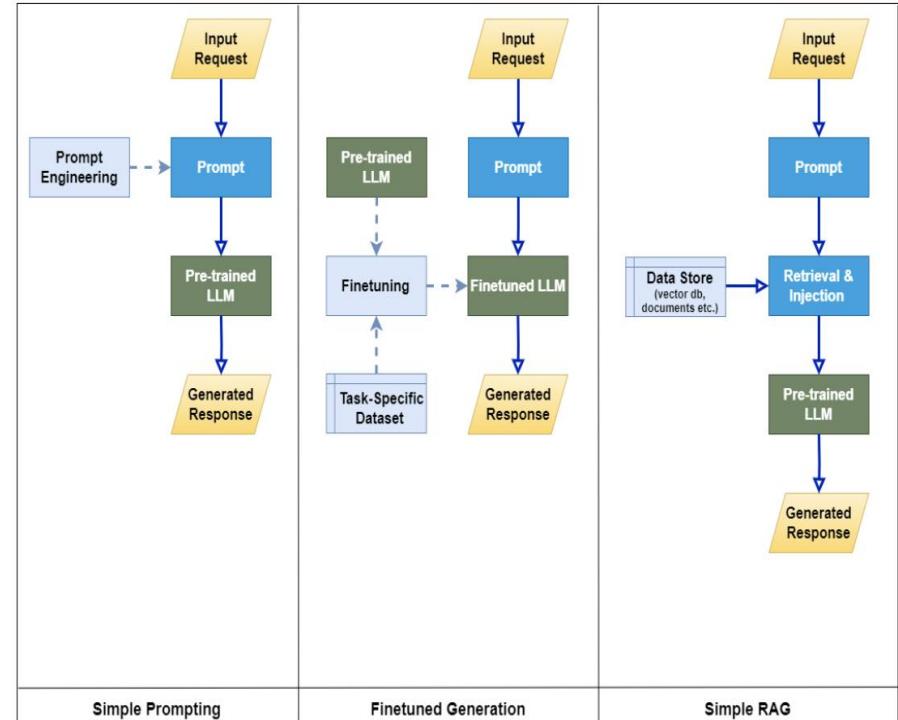
# Improving LLM Performance

BIODS 271 / CS 277

Tanveer Syeda-Mahmood

# Improving Performance of Foundational Models

- Prompt engineering
  - Ensures prompts optimized to help the model understand the intent and context of the request.
- RAG
  - Anchors the generation on factual and time relevant information, along with information source transparency.
- Fine-tuning
  - SFT
    - Training on high-quality, curated datasets to improve task-specific performance.
  - Reinforcement learning
    - Using reward models to improve performance
  - Synthetic data generation
    - High quality synthetic data generation
- InstructLab:
  - Mix curated examples with synthetic data generation for fine-tuning
- Most of these are well-developed for LLMs, still emerging for VLM, LVLMs



# Elements of a prompt

A prompt contains any of the following elements:

**Instruction** - a specific task or instruction you want the model to perform

**Context** - external information or additional context that can steer the model to better responses

**Input Data** - the input or question that we are interested to find a response for

- **Output Indicator** - the type or format of the output.

# Prompt engineering

- Zero-shot prompting
- Prompt chaining
- Chain of thought
- Object-guided prompting
- Meta prompting

Prompts do matter:

- E.g. Different results with slightly different prompt
  - A photo of a plane
  - A photo of a plane parked at the gate
  - A photo of a plane parked at the gate or flying in the sky

The art of prompting

**Be Specific:** Prompt should be specific

**Indicate Intent:** Make sure your intent is clear

**Show Examples:** use them for formatting and inferring commonalities

**Given Clear Instructions:** The instructions shouldn't be ambiguous

**Indicate Desired Output:** Indicate the format of the output

# Few-shot prompting

- Is a type of "in-context learning" or "learning by example."
  - Pattern recognition:
    - identifying patterns in how inputs are transformed into outputs.
  - Task inference:
    - The nature of the task being asked to perform
  - Generalization:
    - Generalize from given examples to new inputs
  - Application:
    - Apply the learned pattern to new input
- What are some pitfalls?
  - What if there isn't enough variety?
  - What if there is too much variety?

Few shot example:

- Classify the sentiment of the third movie review. Use the information from the first two examples:
- Review: "This movie was a waste of time.
- "Sentiment: NegativeReview:
- "I couldn't stop laughing throughout the film!
- "Sentiment: PositiveReview:
- "The special effects were amazing, but the plot was confusing
- "Sentiment:"

Provide a possible diagnosis and explain your reasoning:

Symptoms: Fever, cough, fatigue

Diagnosis: Common cold

Explanation: The combination of fever, cough, and fatigue is typical of a common cold. No severe symptoms are present, suggesting a mild viral infection.

Symptoms: Chest pain, shortness of breath, dizziness

Diagnosis: Possible heart attack

Explanation: The combination of chest pain, shortness of breath, and dizziness are warning signs of a possible heart attack. Immediate medical attention is required.

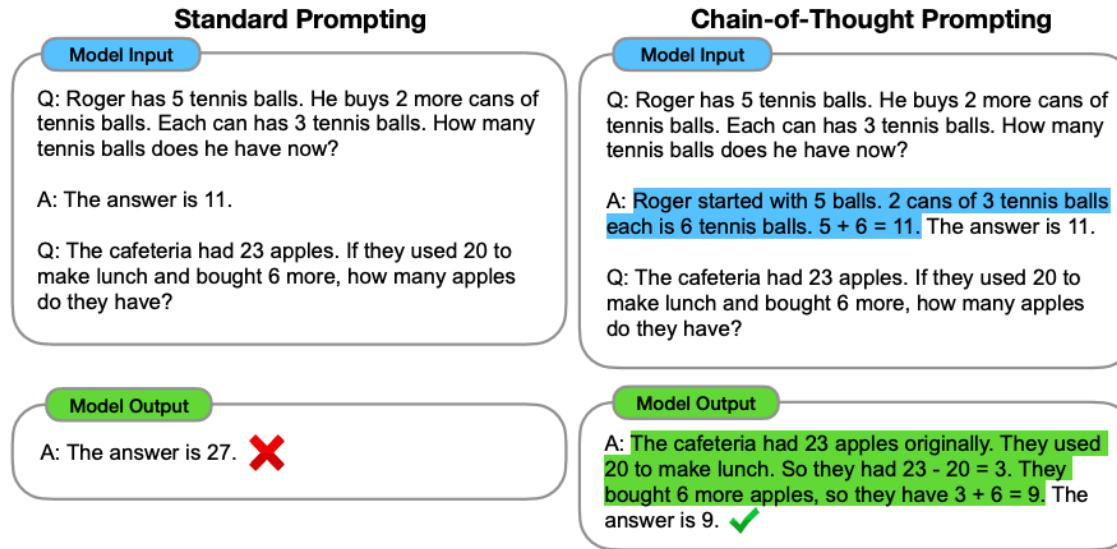
Symptoms: Headache, sensitivity to light, nausea

Diagnosis:

Explanation:

# Chain-of-thought prompting

- Tackle address complex problems by breaking them into simpler, intermediate steps and encouraging the model to “think” before answering



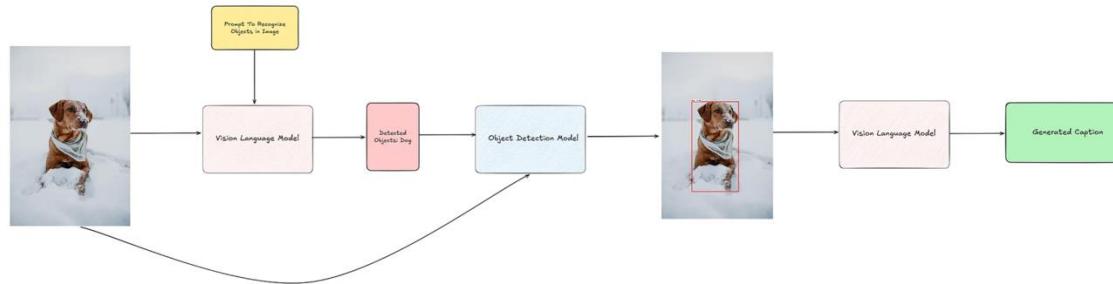
Chain-of-Thought Prompting Elicits Reasoning in Large Language Models

# Object-guided prompting

- Combined open vocabulary tagging with object detection to generate a more focused caption

system\_prompt=""""You are a helpful assistant that can analyze images and provide captions. You are provided with images that also contain bounding box annotations of the important objects in them, along with their labels.

Analyze the overall image and the provided bounding box information and provide an appropriate caption for the image.""""



<https://medium.com/data-science/prompting-with-vision-language-models-bdabe00452b7>

# Meta-prompting

- Focuses on the structure rather than infer from the answer unlike COT

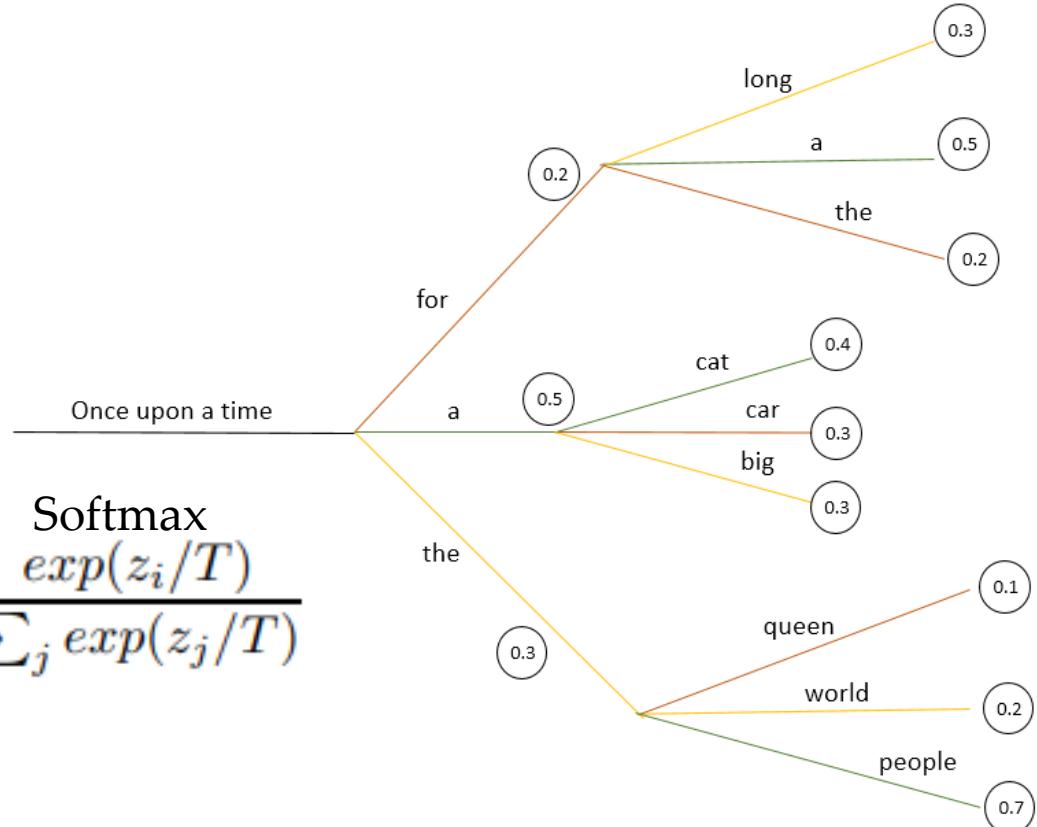
Integrate step-by-step reasoning to solve mathematical problems under the following structure:

```
{  
  "Problem": "[question to be answered]",  
  "Solution": {  
    "Step 1": "Begin the response with \"Let's think step by step.\",",  
    "Step 2": "Follow with the reasoning steps, ensuring the solution process is  
broken down clearly and logically.",  
    "Step 3": "End the solution with the final answer encapsulated in a LaTeX-  
formatted box, [...], for clarity and emphasis."  
  },  
  "Final Answer": "[final answer to the problem]"  
}
```

# Understanding the LLM text generation process

- Transformer decoder
- Next token selector
  - Beam search
    - Deterministic
    - Stochastic
      - Random
      - Temperature-based
      - Top-k
      - Top-p

$$\text{Softmax} \quad q_i = \frac{\exp(z_i/T)}{\sum_j \exp(z_j/T)}$$



# Exercise: Guess prompting type

Classify the text into neutral, negative or positive.

Text: I think the vacation is okay.

Sentiment:

A "whatpu" is a small, furry animal native to Tanzania. An example of a sentence that uses the word whatpu is:

We were traveling in Africa and we saw these very cute whatpus.

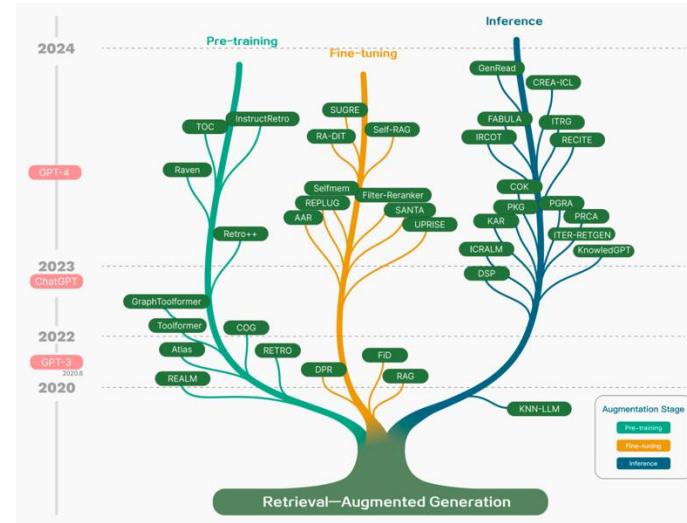
To do a "farduddle" means to jump up and down really fast. An example of a sentence that uses the word farduddle is:

Here are the rules for question and answer generation. 1) The question should not be a multiple choice question and answer. 2) The answers should be in a single paragraph (no bullet points). 3) The questions should be tagged as Question: and the answers should be tagged as Answer: 4) Do not generate any other text before and after the questions and answers. 5) If you are unable to generate question and answers your response should be - Unable to generate questions and answers. 6) Do not repeat the same question. Using these rules, generate 5 questions and answers based on the following text:

<https://arxiv.org/abs/2005.14165>

# Retrieval augmented generation

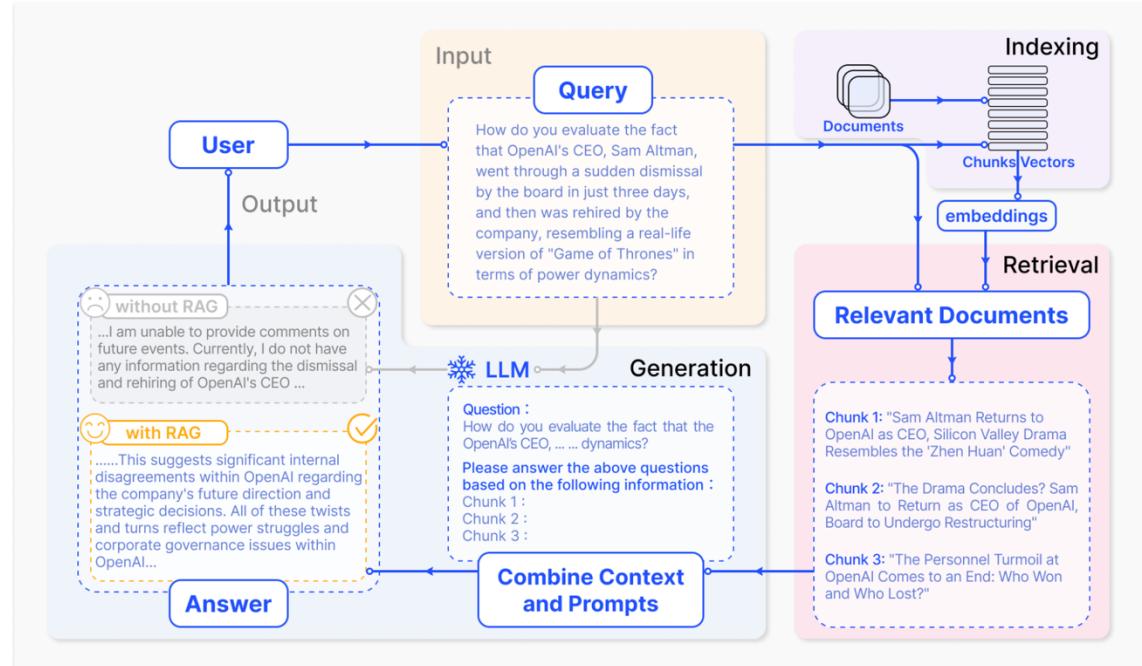
- A way to improve the performance of LLM
  - Could be used during pre-training or fine-tuning but mostly used during inference
- Practical approach to improve the model response with latest onsite knowledge
- Minimizes hallucinations with provided knowledge
- Time-relevant responses
- Increases transparency and gives traceable reasoning
- Cost-effective way to deploy models
- Pivotal technology for chatbots and practical applications.
- Widely implemented in commercial applications and popularized vector databases



[Retrieval-Augmented](#) Generation for Large Language Models: A Survey, Jan 2024

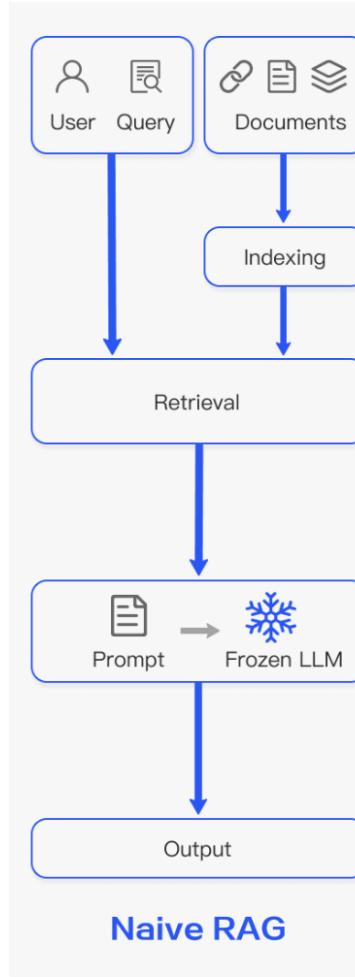
# RAG – Key idea

- Given a query to an LLM
  - Search/retrieve relevant documents
  - Construct prompts with the relevant documents
  - LLM to generate revised response
- How to determine relevancy?
- How does the new information integrate into LLM?
- How to evaluate the improvement?



# Naïve RAG

- Indexing
  - Text conversion
  - Chunking documents
  - Encoding documents
  - Index generation (k-NN), e.g. Faiss index
- Retrieval
  - Cosine similarity retrieval by encoding query
- Generation
  - Responses to the information contained within the provided documents
  - In cases of ongoing dialogues, any existing conversational history can be integrated into the prompt,
  - enabling the model to engage in multi-turn dialog



## • Problems:

- Low precision and recall
- Irrelevant context in responses
- Augmentation from the retrieved chunks tricky due to redundancies and repetition
- Novel content generation may not be possible

# Search/Retrieval methods for RAG

- Unsupervised approaches
  - Sparse retrieval
  - Dense retrieval
  - Sparse vector retrieval
- Supervised approaches
  - Neural IR
  - Re-ranking models

# Lexical or Sparse Retrieval Methods - Unsupervised

- Based on traditional document retrieval approaches
- Breaks up a document and query into tokens
- Match is determined using TF/IDF rules
  - Term Frequency (TF)
    - How often a term occurs in a document
  - Inverse Document Frequency (IDF)
    - How common is such occurrence across documents
- BM25 is a popular sparse retrieval method
  - Uses TF/IDF
  - Document Length Normalization
    - Measure should be robust to document lengths

Given a query  $Q$ , containing keywords  $q_1, \dots, q_n$ , the BM25 score of a document  $D$  is:

$$\text{score}(D, Q) = \sum_{i=1}^n \text{IDF}(q_i) \cdot \frac{f(q_i, D) \cdot (k_1 + 1)}{f(q_i, D) + k_1 \cdot \left(1 - b + b \cdot \frac{|D|}{\text{avgdl}}\right)}$$

where  $f(q_i, D)$  is  $q_i$ 's term frequency in the document  $D$ ,  $|D|$  is the length of the document  $D$  in words, and  $\text{avgdl}$  is the average document length in the text collection from which documents are drawn.  $k_1$  and  $b$  are free parameters, usually chosen, in absence of an advanced optimization, as  $k_1 \in [1.2, 2.0]$  and  $b = 0.75$ .<sup>[1]</sup>  $\text{IDF}(q_i)$  is the IDF (inverse document frequency) weight of the query term  $q_i$ . It is usually computed as:

$$\text{IDF}(q_i) = \ln\left(\frac{N - n(q_i) + 0.5}{n(q_i) + 0.5} + 1\right)$$

where  $N$  is the total number of documents in the collection, and  $n(q_i)$  is the number of documents containing  $q_i$ .

Sparse retrieval methods:

- Allow exact matching – both a boon and a curse
- Efficient inverted indexing

# Dense or Semantic retrieval - Unsupervised

- Given a set of documents
  - Extract chunks from documents
  - Vectorize the chunks using an embedding
- Given a query:
  - Vectorize the query using the same embedding
- Find the closest match to the query using distance or similarity metrics:
  - Inner product
  - Cosine similarity
  - L2 distance
  - Softmax over relevant scores to convert to probability
- When the documents grow large, the vectors could grow to very large vector stores
  - Compression
  - Approximate nearest neighbor search. Through indexing

$$a \cdot b = \sum_{i=1}^n a_i b_i$$

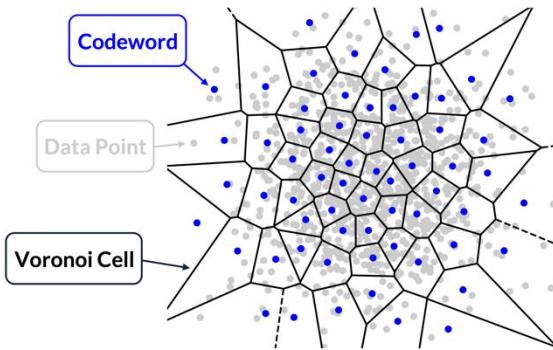
$$\cos(\theta) = \frac{A \cdot B}{\|A\| \|B\|} = \frac{\sum_{i=1}^n A_i B_i}{\sqrt{\sum_{i=1}^n A_i^2} \sqrt{\sum_{i=1}^n B_i^2}}$$

$$d(\mathbf{p}, \mathbf{q}) = \sqrt{\sum_{i=1}^n (q_i - p_i)^2}$$

$$p(z | x) = \frac{\exp f(x, z)}{\sum_{z'} \exp f(x, z')},$$
$$f(x, z) = \text{Embed}_{\text{input}}(x)^\top \text{Embed}_{\text{doc}}(z)$$

# Large scale vector compression

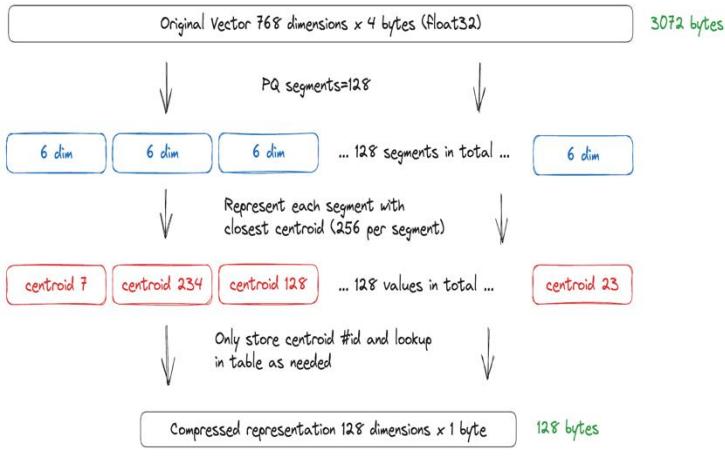
- Vector quantization



- Lossy compression
  - Data represented by the nearest neighbor codeword
  - Error can be reduced by increasing codewords
  - Works for low-dimensional vectors
  - Reduces search accuracy by 20-30%

- Product Quantization

- Works for high dimensional vectors
  - Divided into multiple low dimensional segments
  - vector quantization applied for each segment independently
- Compression errors still depend on the distances between segment vectors and their nearest neighbor codewords



V=3072 #vector dimension  
Vs=6 #segment dimension  
S=V/Vs #Number of segments  
P=32 # bit precision  
C=256 #Number of clusters per segment  
Pc=8 #bit size needed to represent cluster ID  
N=10\*\*10 #Number of vectors =10 billion

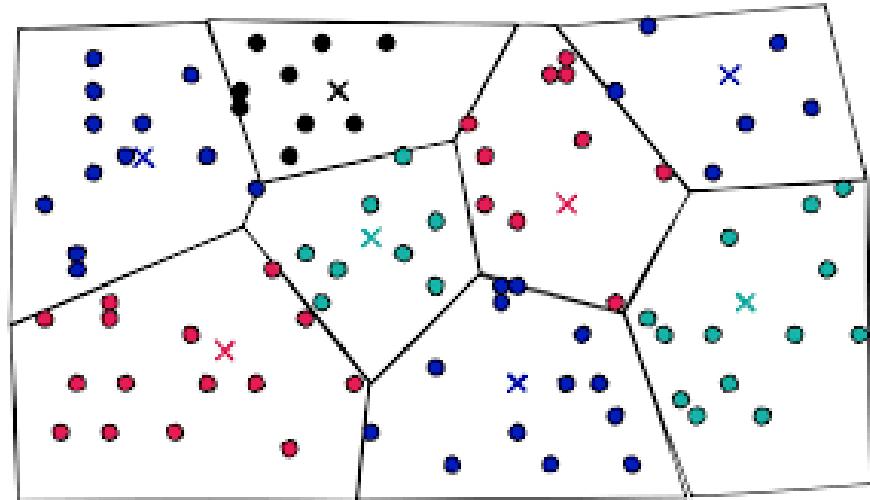
$$d = \sum_{i=1}^V (X_i - X'_i)^2 + (Y_i - Y'_i)^2$$
$$d = \sum_{i=1}^S \sum_{j=1}^{V_s} (X_{ji} - X'_{ji})^2 + (Y_{ji} - Y'_{ji})^2$$

$$\text{Compression ratio} = \frac{(N * V * P)}{(N * P * S) + (C * V * S * P * S)}$$

Compression ratios a factor of 15 to 25!

# Approximate nearest neighbor search

- K-NN algorithms used to reduce search time
- Search accuracy is affected
- Faiss is a popular indexing library supported by many vector db
- Distance metrics include:
  - L2, cosine similarity
- Several indexing algorithms – an active field of research
  - IVF
  - IVF\_PQ
  - HNSW
  - Disk ANN



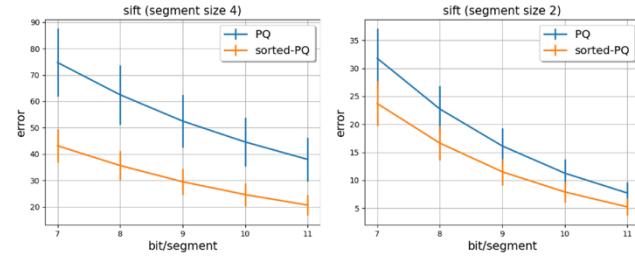
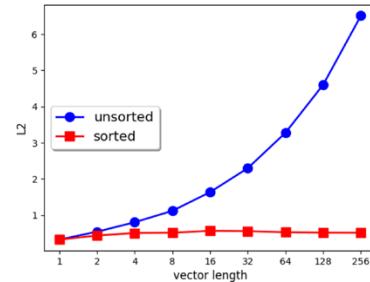
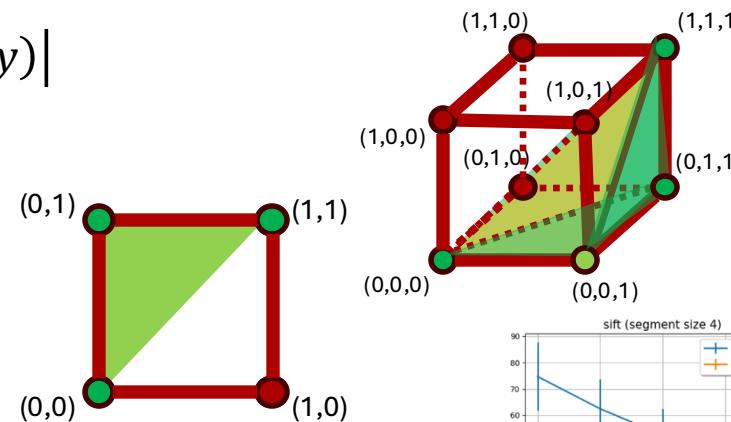
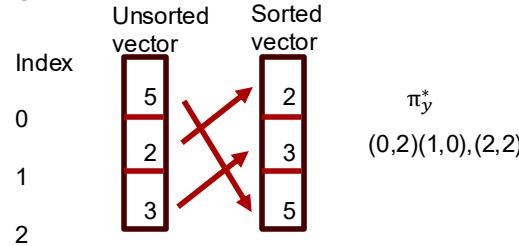
<https://www.pinecone.io/learn/series/faiss/product-quantization/>

# SortPQ – Sorting transformation –balancing search accuracy and compression ratios

Bringing vectors close by finding their commonality

$$\pi_x^*, \pi_y^* = \operatorname{argmin}_{\pi_x, \pi_y} |\pi_x(x) - \pi_y(y)|$$

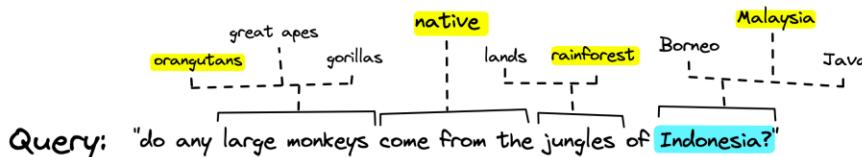
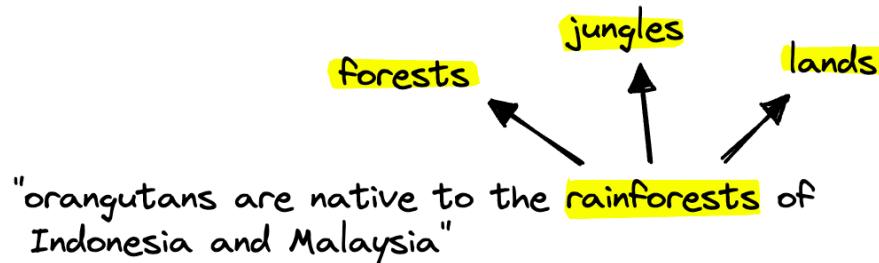
$\pi_x$  is a permutation for  $x$



- Vector distance can be reduced by permutation or sorting transformation
- Among all permutation transformations, sorting transformation optimizes following distance/similarity measure for vector data
  - Minimize L2-norm
  - Maximize cosine similarity and Pearson correlation

1M SIFT vectors

# Sparse learned embeddings for retrieval



with query expansion

without query expansion

Doc:

"Orangutans are native to the rainforests of Indonesia and Malaysia"

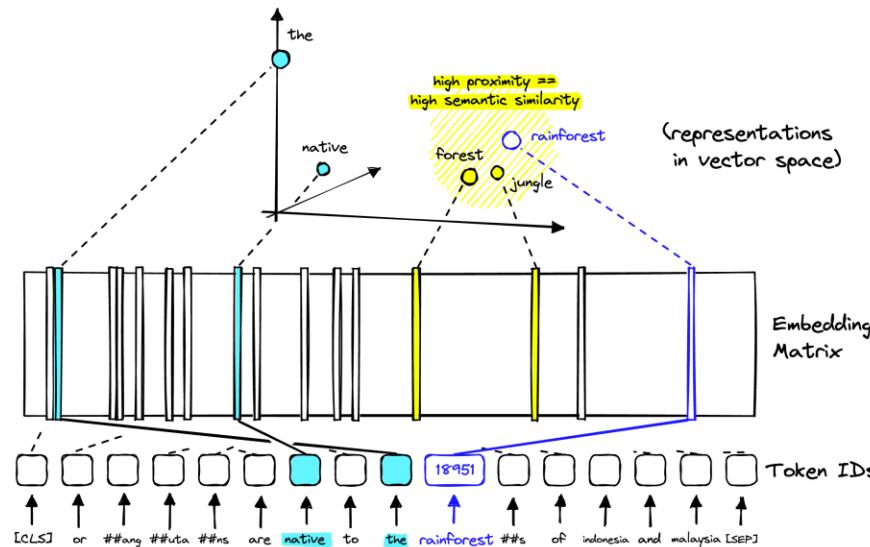
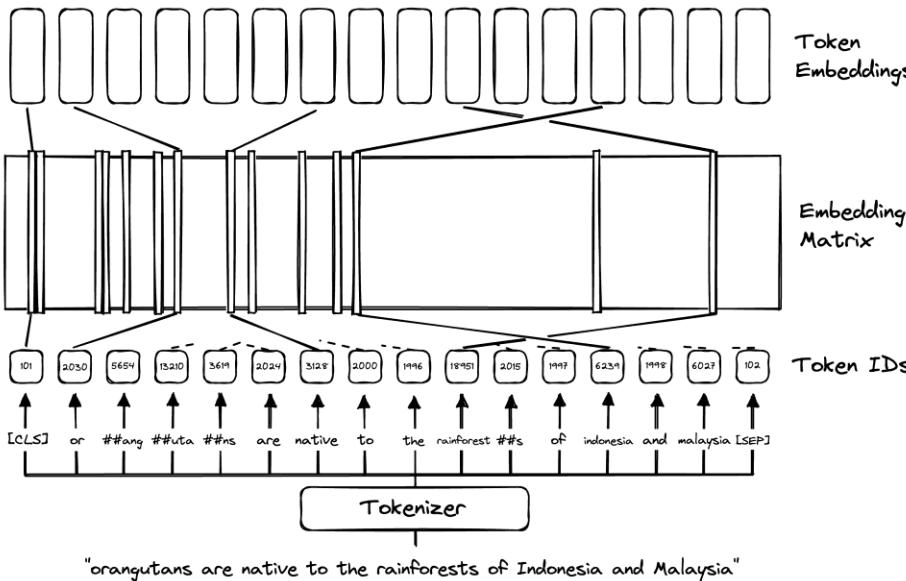
<https://www.pinecone.io/learn/splade/>

SPLADE v2: Sparse Lexical and Expansion Model for Information Retrieval, SIGIR 2021

Document	SPLADE BOW rep	New terms (expansion)	Dropped terms (compression)
Binary (or base-2) a number system that only uses two digits—0 and 1. Computers operate in binary, meaning they store data and perform calculations using only zeros and ones.	(binary, 2.96), (base, 1.83), (computer, 1.57), (2, 1.42), (decimal, 1.29), (computers, 1.29), (system, 1.25), (digit, 1.24), (mu, 1.17), (0, 0.76), (zero, 0.74), (, 0.56), (the, 0.53), (two, 0.49), (harmony, 0.48), (operate, 0.4), (computing, 0.31), (digits, 0.24), (neon, 0.19), (pi, 0.17), (#meric, 0.14), (po, 0.13), (, 0.06)	harmony, computing, digit, the, pc, decimal, computer, pi, neon	perform, #'s, or meaning, data, (, store, in, 1, "only", calculations, and, , that, they, using, a, uses, ones
Option Types: Calls & Puts In the special language of options, contracts fall into two categories - Calls and Puts. A Call represents the right of the holder to buy stock.	(option, 2.16), (call, 1.92), (type, 1.75), (contract, 1.58), (put, 1.33), (language, 1.29), (holder, 1.18), (right, 0.95), (putting, 0.79), (dealt, 0.83), (puts, 0.71), (options, 0.66), (special, 0.61), (buy, 0.6), (stock, 0.53), (contracts, 0.36), (calls, 0.34), (stuff, 0.25), (called, 0.14), (two, 0.05), (specialized, 0.04), (types, 0.02)	type, contract, put, deal, called, specialized, putting, stuff	into, in, of, , the, , and, , a, categories, &, fall, to, , represents

<https://europe.naverlabs.com/blog/splade-a-sparse-b-encoder-bert-based-model-achieves-effective-and-efficient-first-stage-ranking/>

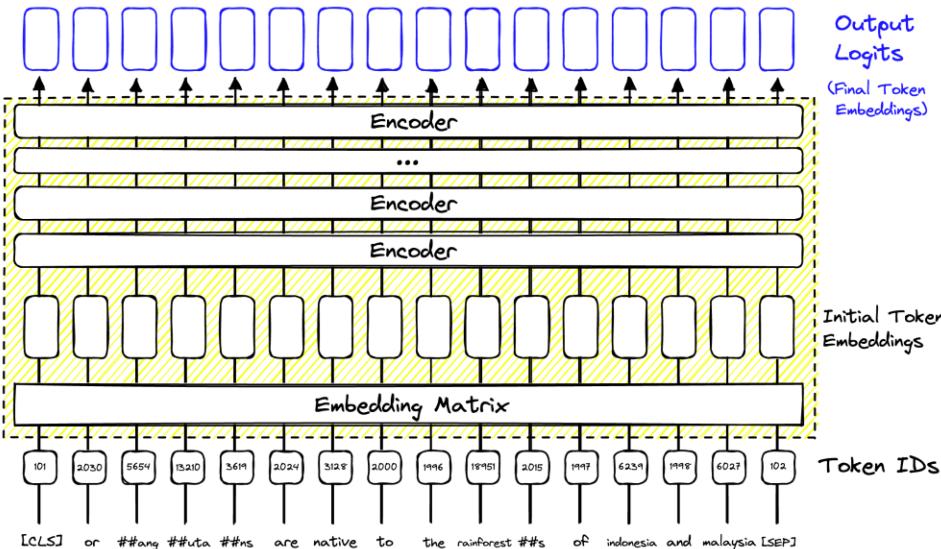
# SPLADE model



Uses the MLM head of transformer to predict the in-content term expansions

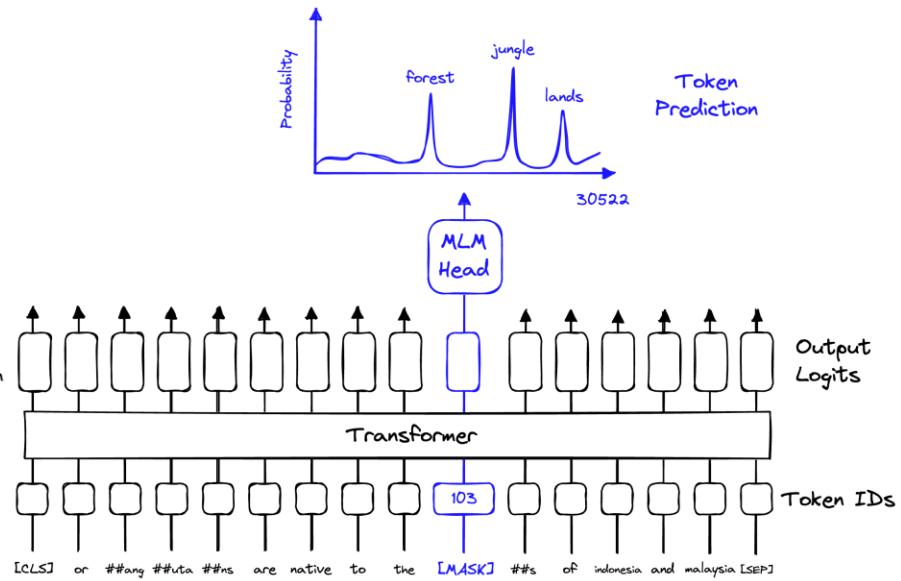
# SPLADE model

Transformer



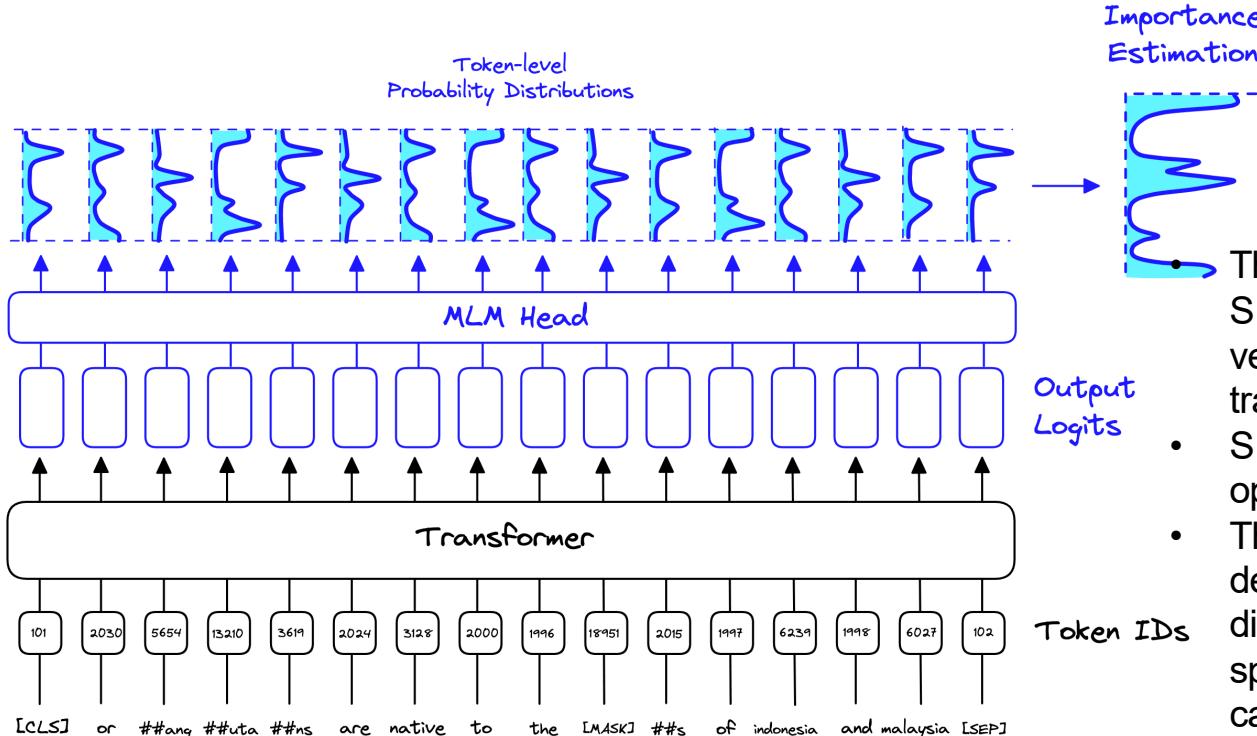
Output logits cover the entire vocabulary

<https://www.pinecone.io/learn/splade/>



Uses the MLM head of transformer to predict the in-content term expansions  
Vocabulary-size vector for each position in the MLM head.

# SPLADE model



The MLM head gives us a probability distribution for each token, whether or not they have been masked. These distributions are aggregated to give the importance estimation.

- The number of non-zero values in SPLADE query and document vectors is typically greater than in traditional sparse vectors
- Sparse retrieval systems are not optimized for this.
- The distribution of non-zero values deviates from the traditional distribution expected by the sparse retrieval systems, again causing slowdowns.

# Hybrid search methods

- Combine lexical and semantic searches
- Reciprocal rank fusion a popular fusion approach

$$RRF(d) = \sum(r \in R) 1 / (k + r(d))$$

- Where:
  - d is a document
  - R is the set of rankers (retrievers)
  - k is a constant (typically 60)
  - r(d) is the rank of document d in ranker r



<https://deval-shah.github.io/visualizations/rrf/>

# Advanced RAG Methods

- Indexing

- Prefiltering text, Decide what to tokenize
- Adding metadata, Better chunking

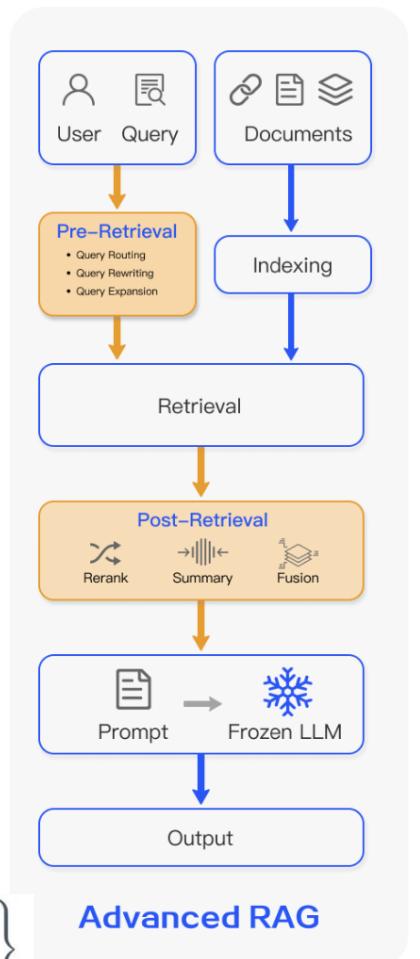
- Retrieval

- Fine tuning embedding (pairs of questions and answers are used to teach the retrieval engine).
  - E.g. BGE model on enterprise knowledge
- Sparse, Dense, and Multivector models
  - E.g. COLBERT, SpladeV2
- Dynamic embedding
  - E.g. Open AI's embeddings-ada-02, adapts to the context in which words are used

- Post-retrieval augmentation

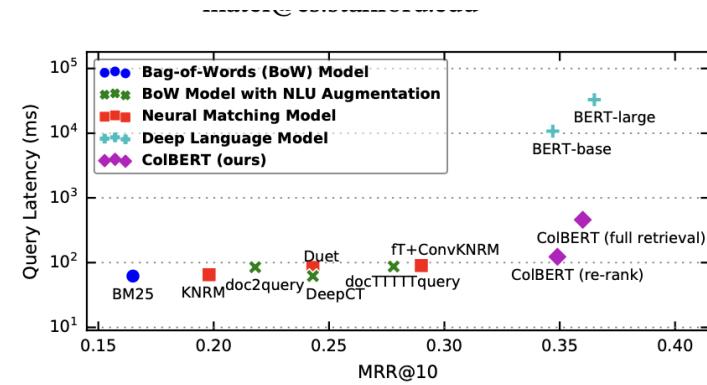
- Re-ranking
  - E.g. Langchain (document diversity, selection of documents)
- Perplexity-based filtering (mutual information)

$$PPL(X) = \exp \left\{ -\frac{1}{t} \sum_i^t \log p_{\theta}(x_i | x_{<i}) \right\}$$



# Neural IR approaches

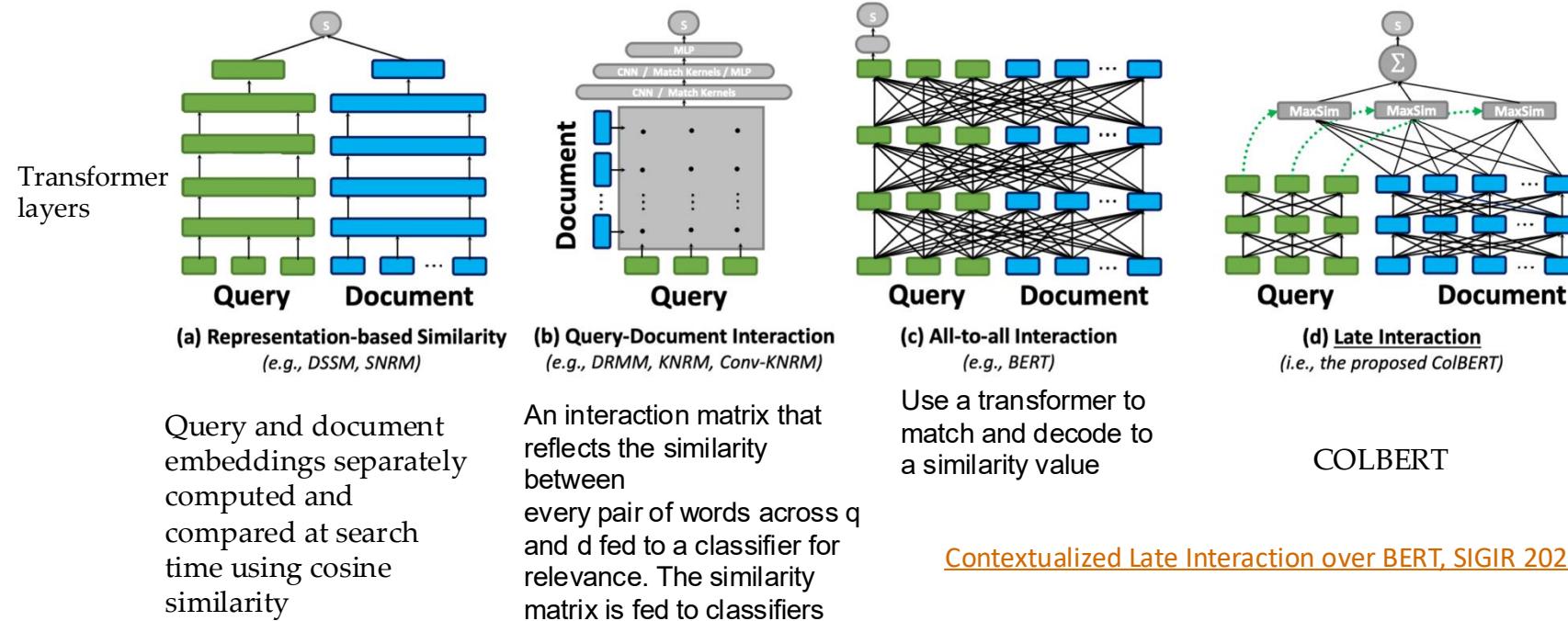
- Supervised approaches
  - Training data has pairs of documents and queries and ranked by relevance reflected in the loss function
  - Index time, project the documents using the learned representation
  - At search time, project query and find nearest matches
- Learn a representation of query and document such that the best matching documents have a higher similarity
- Adapt transformer models like BERT to develop the embeddings
- Much more compute-intensive than unsupervised methods
- Many neural IR approaches can be used for re-ranking and search as well.



[Contextualized Late Interaction over BERT, SIGIR 2020](#)

# Neural IR approaches

The supervised approach uses IR data such as labeled query-document pairs, to learn a representation that is optimized for ranking and retrieval

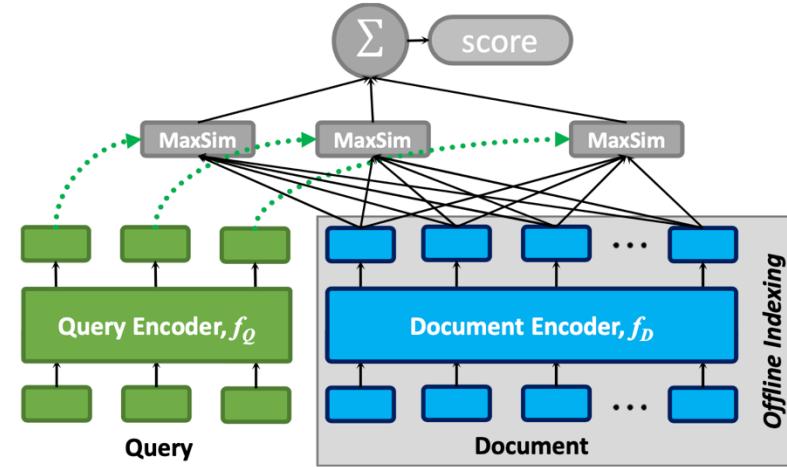


# ColBERT

- Contextualized late interaction over BERT

ALGORITHM 1: The ColBERT E2E algorithm

```
Input :A query  $Q$ 
Output: A set  $A$  of (docid, score) pairs
ColBERT E2E( $Q$ ):
1    $\phi_{q_1}, \dots, \phi_{q_n} \leftarrow \text{Encode}(Q)$ 
2    $D \leftarrow \emptyset$ 
3   for  $\phi_{q_i}$  in  $\phi_{q_1}, \dots, \phi_{q_n}$  do
4      $D \leftarrow D \cup \mathcal{F}_d(\phi_{q_i}, k')$ 
5    $A \leftarrow \emptyset$ 
6   for  $d$  in  $D$  do
7      $s \leftarrow \sum_{i=1}^{|q|} \max_{j=1, \dots, |d|} \phi_{q_i}^T \phi_{d_j}$ 
8      $A \leftarrow A \cup \{(d, s)\}$ 
9   return  $A$ 
```



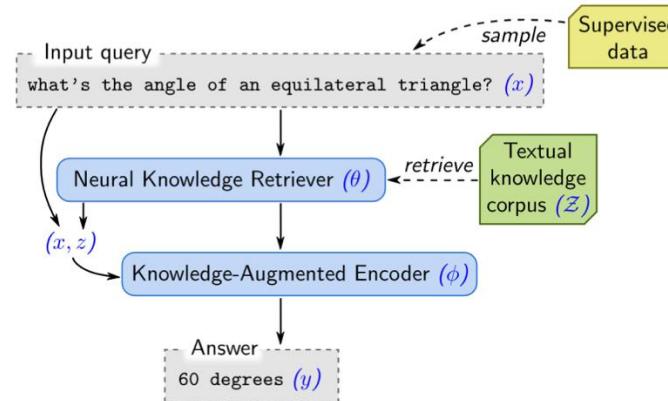
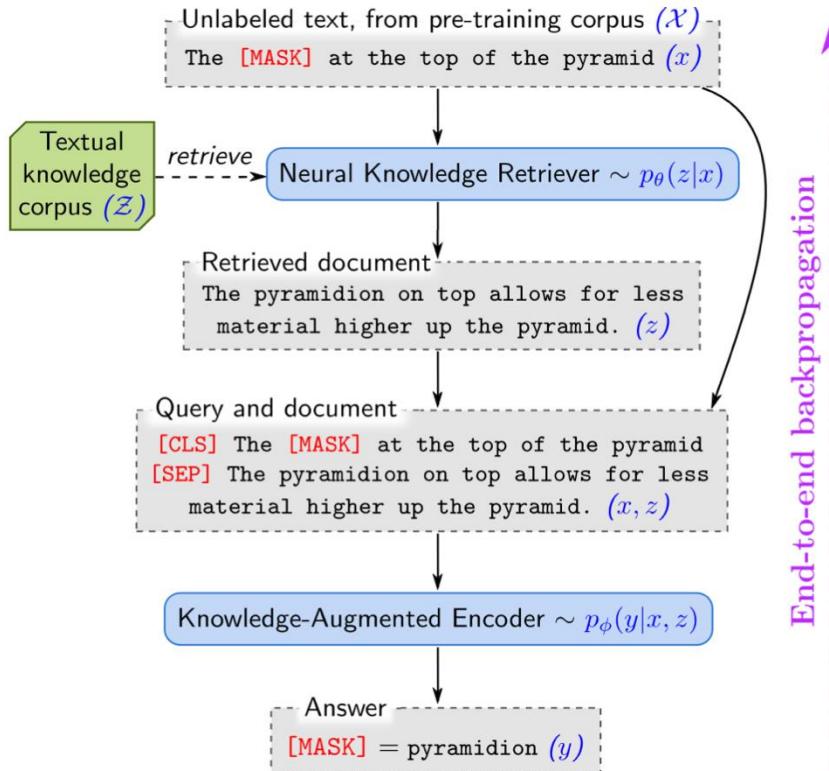
- Only the similarity scores are retained, not the term encodings that matched- Could have two different embedding collide
- Cost of storing the term embeddings of all documents – Huge storage cost!

# RAG for pre-training and fine-tuning

- RAG in pre-training or fine-tuning:
  - Use external knowledge as a non-parametric memory in addition to parametric seq2seq models.
- Benefits:
  - Results in smaller model sizes
  - Better explainability for model predictions
  - Better adaptability to new information without re-training

# REALM

## REALM: Retrieval-augmented language model pre-training



Supervised fine-tuning.

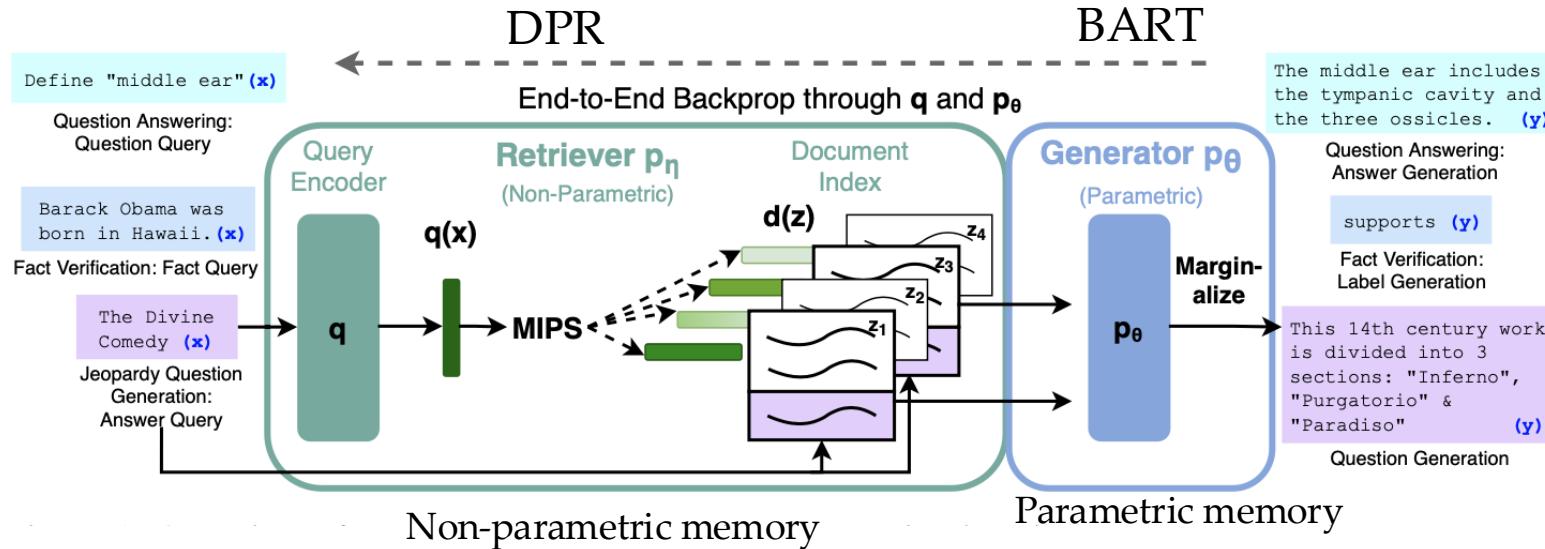
REALM: Retrieval-augmented language model pre-training, SIGIR 2020

Language model pre-training algorithm  
**Learned neural document retriever** using an unsupervised **fill-in-the-blank** training objective.

Perplexity score can be used as a loss function for training

# RAG – Parametric + Non-parametric memories

- Combines a knowledge retrieval based on vector similarity search
- Once the documents are retrieved, fed along with the prompt to a decoder
- Trained in a supervised manner for downstream seq2seq translation



# Multimodal RAG for pre-training or fine-tuning

- Uses image and text information to retrieve relevant documents
  - The knowledge to answer questions may lie within images
- Pre-training or fine-tuning with non-parametric multimodal memories
  - Generates more visually grounded output

Visual information-seeking Queries

Q: What can be found on the White House balconies at Christmas?  
A: Wreath and garlands are decorated on the balconies.

Q: What can you find on the roof of the White House?  
A: The flag of the United States is on the roof.

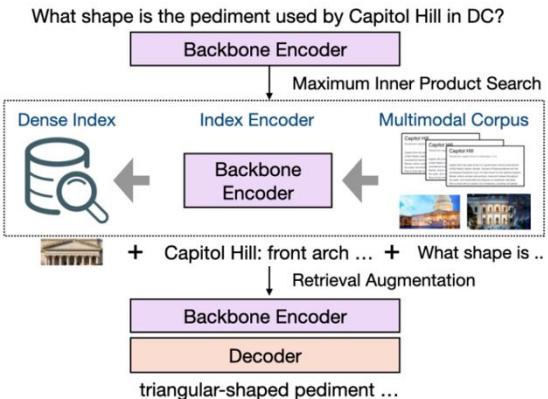
Q: What's the color of Capitol Hill building in DC?  
A: Capitol Hill is mostly white colored.

Q: What shape is the pediment used by Capitol Hill, DC?  
A: triangular pediments is used.

Q: What kind of roof is used by Capitol Hill?  
A: Capitol Hill is built with domed roof.



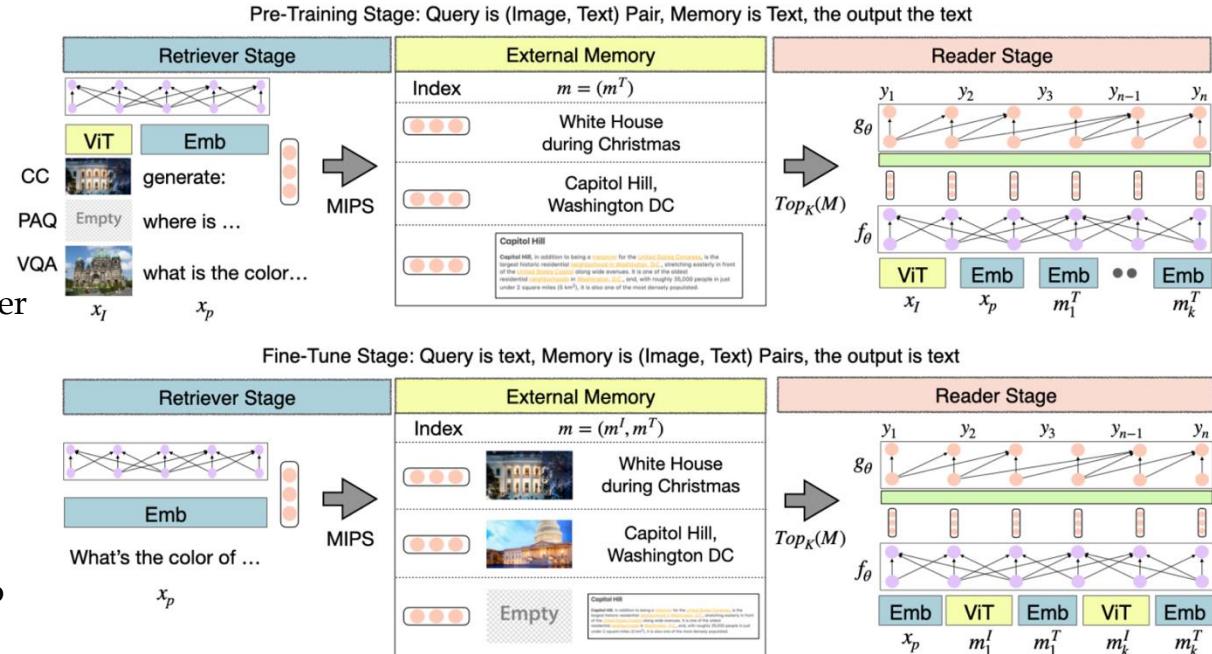
Multimedia World Wide Web



# MURAG – Multimodal RAG

<https://arxiv.org/abs/2210.02928>

- During pre-training: Train an encoder to produce relevant captions from a textual memory bank.
- During RAG: Use the same encoder for encoding image-text pairs in a multimodal memory bank.
- Input is a textual prompt, the retrieved documents are multimodal, which are then fed to the generator to generate text



# Evaluation Benchmarks

## Bier Benchmark

- 18 datasets, 9 tasks

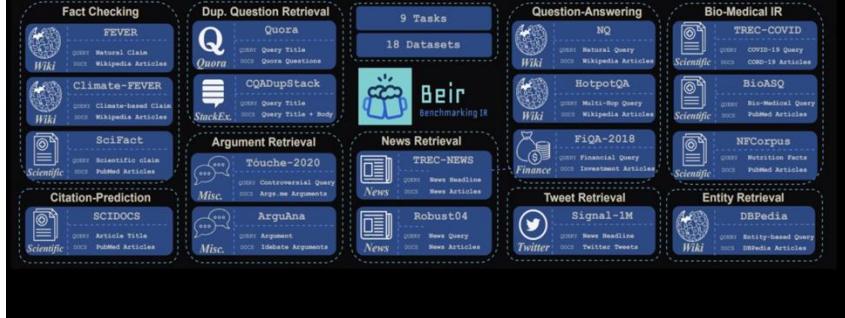
## The MTEB benchmark (Multi-Task Evaluation Benchmark)

- 56 datasets distributed among 8 distinct tasks.
- 2000+ outcomes on the leaderboard.

## Evaluation metrics

- NDCG (normalized discounted cumulative gain),
  - It focuses on the position of the first relevant item in the ranked list
  - Weighting is stricter
- MAP
  - Works for binary relevance
- Precision, Recall, Accuracy
  - Recall@K is another popular metric
- NDCG allows for fair comparisons between lists of varying lengths and relevance distribution
- NDCG considers the entire ranking order and assigns higher weights to relevant items at higher positions
- Both binary and numerical scores are handled

## Evaluation Benchmark



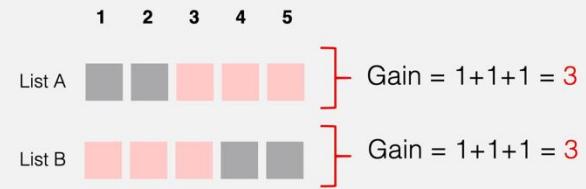
$$\text{MRR} = \frac{1}{|Q|} \sum_{i=1}^{|Q|} \frac{1}{\text{rank}_i}.$$

where  $\text{rank}_i$  refers to the rank position of the *first* relevant document for the  $i$ -th query.

## NDCG

$$\text{DCG}@K = \sum_{k=1}^K \frac{\text{rel}_i}{\log_2(i+1)}$$

$$\text{NDCG}@K = \frac{\text{DCG}@K}{\text{IDCG}@K}$$



# Factors affecting RAG performance

- Extraction accuracy of the ingestion pipeline (structural shredders, chunkers, summarizers)
- How it got represented (a function of embedding choices and semantic expansions)
  - What representation capture semantics of documents?
  - What embedding spaces bring queries and documents closer?
- How it was searched (lexical, semantic, fusion, re-ranking)
- How it was aggregated and rolled up for the specific use case (chunk, page, document level roll-up)
- How the query was analyzed (semantic enrichment of the query)
  - Query rewriting
- Prompt engineering to prime the LLM
- Whether RAG is used only during inference or at pre-training or fine-tuning as well

# RAG improvements

- [Self-Query Retrieval](#):
- [Self-Reflection Loops](#):
  - Introduce feedback loops where the LLM evaluates its own responses and uses the feedback to refine future retrievals and generations.
  - This process, also known as Self-RAG, helps to improve the accuracy and coherence of the generated text. iterative prompting and correction
- [Modular RAG](#):
  - Aims to build a highly customizable and versatile RAG system.
  - It incorporates various modules for different tasks, such as search, retrieval, and generation, allowing for flexibility and adaptation to different use cases.
- [RAG Fusion](#):
  - Combines the power of RAG with [Reciprocal Rank Fusion](#) (RRF).
  - It generates multiple queries, re-ranks the retrieved documents using RRF, and fuses them to create a more comprehensive and relevant knowledge base for the LLM.
- [Agentic RAG](#):
  - Leverages the capabilities of LLMs as agents, granting them access to various tools and information sources. LLM-based query routing to relevant knowledge sources
  - The retrieval component becomes agentic, enabling the LLM to actively query, gather, and process information to generate more accurate and comprehensive responses.